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W.S.O., INC. 16155 WYANDOTTE STREET, VAN NUYS, CALIFORNIA 91406

VOLUME I

NR. 5

We are out of Books....At the time of the mailing of the last NEWSLINE about 3,000 copies of the 10,000 issue printing had been mailed. As of today, there are only 135 of that 10,000 issue printing. By the time you read this, we will have shipped the last of those remaining. We have ordered more. The printer has announced that the shipping date is November 16, 1983. The printer has been reasonably good at complying with dates established for the work they have done for use in the past. We expect that the books will arrive in our office on November 20. We ordered another 10,000 copies. For those orders received while we are out, a notice to that effect will be sent to the purchaser indicating the expected date of arrival.

Our experience with the shipping of these books has been very good. After processing literally hundreds of orders in the shipment of over 9,000 books there were very few errors. We did make a few, but they have, we believe been satisfactorily resolved. If however you know of an error in our shipments, please let us know immediately.

The Board of Directors has reviewed at each recent meeting, the limited policy of extending credit for purchases that are less than \$100.00. The Board had adopted that policy in July after discovery that there was an enormous amount of money outstanding in accounts recieveable. Although there has been a substantial reduction in that earlier accounts receiveable total, and the few new extensions of credit have been closely monitored, there has been a continuing disbelief in the propriety of the policy. The Board decided that the policy should be discontinued or at least modified.

The real problem area has been in the orders shipped on credit to individuals. The collection rate on these orders is the lowest of all those where credit in any amount has been extended. The final conclusion of the Board is that credit to individuals will no longer be allowed. All requests for credit by an individual will not be honored. Only requests from groups, area committees or regional committees that are continuing clients of WSO will be honored. All individuals requesting credit, will be sent a letter explaining the policy. The policy of continuing to conduct business with governmental institutions and hospitals will be followed unchanged.

WORLD SERVICE OFFICE MOVES!!!

The WSO has moved. At least, as this is being typed, we are scheduled to move on Saturday, November 5, 1983. This will be at the printer for a few days in between and then mailed on Friday, November 4. So by the time you get this we will have moved. The new phone number is not known as of this moment, but here is the new address: 16155 Wyandotte Street, Van Nuys, Ca. 91406. This address should be used for all purposes. Although we will keep the old mail box address for more than a year as insurance against loss of mail, everyone should use the new street address. We will not use a Post Office box for the new location.

The new location is on a five year lease and is large enough to accommodate our current needs for both office and shipping and is large enough to accommodate future growth needs. Fortunately, the new office is easy to find. It is about 9 miles away from our present location, closer to the Los Angeles International Airport and easily accessible by Freeway. We will be sending to every person on our mail list notice of the new address and phone number, during the next week. In the interim, the phone company has advised us that there will be a referral on the old number. The number will of course be listed in the Directory under World Service Office.

N.A. WAY MAGAZINE

This NEWSLINE was sent to all subscribers of the N.A. Way today and this note included so as to provide specific notice that there has been a delay in the production of the magazine. The delay is a result of the manner of organization of the editorial function and the reliance upon volunteers. The magazine is written, compiled and edited by volunteer members of the Fellowship. Unfortunately this arrangement is therefore at the mercy of the time available by those volunteers. If there is a busy time in the life of key volunteers in the Editorial aspect, then the whole production of the magazine is delayed as long as that busy time exists. This has been one of the two problems with the delays in the magazine. The other matter has been the lack of sufficient basic copy to be put into the magazine. This has not been solved, but has been eased to some degree by agreement with the WSC Literature Sub-Committee making available to the magazine stories that had been submitted for consideration as part of the book.

The September issue of the magazine has not been sent to WSO for type setting and then printing. When that is received, the magazine only takes about 10 working days for completion of the type setting and then the printing.

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FROM THE BOARD OF TRUSTEES

"ANONYMITY, YOURS AND MINE"

In our desire to give a better understanding of how the Traditions work, and their importance, we the Board of Trustees, will monthly try to elaborate and expand on questions most commonly asked on the Traditions.

