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WORLD SERVICE OFFICE

NEWSLINE

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WE LOOK FORWARD TO SERVING YOU FROM OUR NEW LOCATION

The World Service Office will be moving about the time this issue of the *Newsline* reaches your mailbox. Please read this section carefully as it contains information about our current post office box, new address, and telephone and fax numbers.

Perhaps the most important thing to note is that we will be keeping the post office box we have been using for the past ten years. It is: PO Box 9999, Van Nuys, CA 91409-9999. Please continue to use this PO Box for all First and Third Class mail (particularly literature orders).

Our new street address is: 19737 Nordhoff Place, Chatsworth, CA 91311-6606. This is the address to use for overnight mail, literature returns, or other mail that cannot be sent to a post office box.

Our new telephone number is: (818) 773-9999. Our new fax number is: (818) 700-0700.

The World Service Office will be closed from Thursday, 4 May to Monday, 8 May. We also expect to be closed on Tuesday, 9 May; however, we may have telephone service for part of the day. By Wednesday, 10 May, we'll be back in business. On that day, we fully expect to be able to answer the phone, fill literature orders, have access to our computers, etc. However, any major relocation is full of possibilities for things going awry.

We are doing as much as we can ahead of time so as to minimize interruption of service. Almost every employee has assigned tasks relating to the move—everything from planning where to place fixtures and outlets to arranging for common areas to be packed up. Because all of the tasks related to the relocation are additions to our already full schedules, you may have difficulty getting through on the phone, or there may be delays in our response. We thank you for your patience and cooperation.

PRICE INCREASE APPROVED FOR 1996

We expect our costs for manufacturing books, pamphlets, keytags, and chips to increase somewhat every year. The normal annual increase in our cost of merchandise runs about three percent.

However, this has been further impacted by reduced pulp supplies caused by mill closures in the USA, and increased demand outside the USA, for pulp supplies and finished paper products. Likewise, price increases of petroleum products have increased the cost of the plastic resins used in our keytags and chips.

These factors have resulted in an abnormal increase in our manufacturing costs and were the basis of a staff recommendation to the WSO Board of Directors that an across-the-board price increase be implemented at the beginning of 1996. The board, noting that the last price increase was 1 February 1992, adopted a five percent increase.

COMBINED SERVICE OFFICE/COMMITTEE AND CONVENTION WORKSHOP

A workshop has been tentatively scheduled for 7-9 July in Philadelphia; the exact location will be announced.

Some of the topics will be the relationship between RSOs and RSCs, the sales policy, WCC guidelines, and misappropriation of NA funds from RSOs and conventions. For more information, please call Anthony Edmondson at the World Service Office.

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Copy and distribute the *Newsline* as widely as possible, or order a free subscription.

Care to comment? Write *WSO Newsline*, Box 9999, Van Nuys CA 91409 USA, or call (818) 773-9999.

GROUP REGISTRATIONS

Group registrations are on the rise—almost twice what they were last year. We want to acknowledge and thank all those who have registered and updated their groups.

Don't stop now! Please continue to update your group information whenever it changes. New groups can contact us for a group starter kit, which includes helpful information for starting a group, plus a group registration form.

WORLD CONVENTION UPDATE

Bonjour! Preparations for WCNA-25 are well underway. The registration flyers have been sent out to the fellowship. The host committee is hard at work on the program and events for the convention. People are beginning to register and purchase group travel packages. All seems to be proceeding as planned.

In early February convention flyers in English and French were distributed. We inadvertently printed the French version with several errors. For this mistake, we accept full responsibility, and extend our apologies to French-speaking members. We have corrected the errors and are currently reprinting the flyers for immediate distribution in the French-speaking NA communities. At the same time, the flyer is being translated into Portuguese, German, and Spanish. These flyers will be distributed as soon as they are finished.

The group travel packages described in the registration flyer are selling quickly. Packages for travel on certain dates are almost sold out. Once these flights are sold out, Travel Smart will offer alternative discount programs on Air France and American Airlines. These flights will be more expensive. For more details and to make arrangements for your particular itinerary, call Travel Smart at (800) 278-3113 in the US, (619) 278-3113 outside the US.

An additional paid event has been added to the convention's Saturday evening program. Just after the main meeting and Unity Day celebration, a dance and fireworks display will be held at the seventeenth-century chateau, Chateau de Gros Bois, located about twenty kilometers from Disneyland Paris. The ticket price has not yet been determined, but is expected to be fairly inexpensive. Tickets for this event will be available on-site at the registration desk only. The price will include round-trip bus transportation to and from the event.

WCC is accepting speaker tapes from individuals who would like to speak at the world convention. The deadline for submitting such tapes is 15 May.

For those of you who may be planning an early departure from the convention on Sunday, we would like to let you know that the main meeting will not end until 2:30 p.m.

See you all in Paris. Bon voyage!

NA GROUP REGISTRATION AND UPDATE FORM

Area: _____ Region: _____

Meeting day: _____ Time: _____

Type of meeting: _____

Check if the meeting is open or closed

Place: _____

Address: _____

City: _____

Borough: _____

State/province: _____ Postal/Zip: _____

Country: _____

Does this group offer?

Wheelchair accessibility? yes no

ASL interpreter? yes no

Sight-impaired services? yes no

The following information is necessary for any communication with your group. Please list the information for the contact person or group postal box. Check here if this is a postal box used only by your group.

Group name: _____

ASC or contact name: _____

Address: _____

City: _____

State/province: _____

Postal code: _____ Country: _____

Phone: _____

MAIL TO WSO, BOX 9999, VAN NUYS, CA 91409 USA

NEW PRODUCT INFORMATION

Braille Basic Text

We have authorized the Braille Institute to create three master copies of the Basic Text in Braille. The Institute will produce copies for the blind upon request. We will hold the other two masters at WSO-Van Nuys; they will be available for loan out to any agency subsidized to assist the blind.

New poster sets

The new English-language poster sets (including the "Just For Today" poster) are now in stock. The set was \$5.50 US; it is now \$6 US to accommodate the cost of adding the new poster.

Poster sets are also available in Brazilian, French, Portuguese, Spanish, and Swedish. \$6 US.

New eighteen-month and multiple years keytags

These will be available in Hebrew, Norwegian, Portuguese, Castilian Spanish, and Swedish by WSC'95.

Norwegian-language informational pamphlets

IP #5, *Another Look*, and IP #12, *The Triangle of Self-Obsession*, are now available in Norwegian.

