Let's Talk PI by Erik R, chairperson WSC PI Committee

Our Eighth Concept states that, "Our service structure depends on the integrity and effectiveness of our communications." The groups have joined together to create a service structure that develops, coordinates, and maintains services on behalf of NA.

The relationship of groups to the service structure is a two-way relationship that is very similar to sponsorship. Our sponsors can only be effective in helping us if we honestly tell them who we are and what our experiences have been.

The same holds true for our delivery of services in public information. Our services are only as effective as the communication that supports and guides them. Full, honest reporting to those we serve ensures that the flow of information will support our continued growth as a fellowship. Group conscience cannot grow out of misinformation or lack of information; it needs the fertile ground of complete information.

Our Third Concept reminds us "Groups delegate to the service structure the authority necessary to fulfill the responsibilities assigned to it." But groups can only do that comfortably if they give full conscious consideration to issues surrounding what they are delegating. If we who work on committees want our services to be effective, we have to make sure those services arise from group conscience.

In this spirit, the WSC PI Committee welcomes this opportunity to communicate with the NA fellowship. We see an exciting opportunity to fulfill one of our goals: to increase the fellowship's awareness of and appreciation for the services that a PI committee can provide. To be able to communicate this in more languages and to more members will facilitate our mission and increase our accessibility to those we serve.

The WSC PI Committee has members from Europe, the Asia-Pacific Rim, and North America. We hope that as NA grows in other areas of the world, trusted servants from those communities can join our committee. We intend to share the experiences of these members in doing PI and phoneline work in future issues of the NA Way Magazine. We want to share with you the excitement and spiritual rewards we gain when we serve a greater purpose.

Communication has to go both ways to be truly effective. In other words, we can't just talk to you; we need you to talk to us. Share with us your experiences, how you solved your PI or phoneline service problems, and how you do PI work in your part of the world. Our knowledge and strength grow when we share with each other.

Every member of NA has a stake in public information whether formally involved in a PI or phoneline committee or not. When we work the Twelfth Step, we carry the message and we try to practice the principles in all our affairs. That's the core of all good PI work! On occasion, our Higher Power allows us a glimpse of the results of our work: a newcomer who stands up at the close of a meeting and declares membership in NA. For such moments, our gratitude is immeasurable.