WSC 2010 Draft Record

The WSC 2010 Summary of Decisions is a supplement to this document and contains the following:

- Lists of adopted motions, decisions reached by straw poll or without objection, committed motions, defeated motions, and motions discussed but either adopted or not brought to business session
- Statistics on participants attending WSC 2010
- Website snapshot as of March 2010
- Review and input for recent projects
- NA Way statistics
- WSC ballot

Sunday, 25 April

FIRST THINGS FIRST – OPENING & INTRODUCTIONS

8:33 – 10:48 am
Session led by Jim B (WB Chair)

Jim B (WB Chair) called the WSC 2010 to order with a three-minute moment of silence to set the tone for the week, followed by the Serenity Prayer and a short audio clip from Jimmy K.

> I've said before and I'll say one more time: A man without a dream is only half a man, and a fellowship without a vision is a farce. But in NA we've combined our dreams and made our vision come true.

After the readings, announcements, and a countdown based on number of conferences attended, there was an opportunity for newly seated regions to introduce themselves.

The delegates from regions new to the conference—Egypt, El Salvador, Iran (seated in 2008 but unable to attend), Nicaragua, North Carolina, Poland, and Southern Brazil—as well as Denmark, a region that had applied for seating and was invited by the World Board, said a few words. Lithuania, another region that had applied for seating, also attended this conference, but they had not yet arrived.

The meeting was closed with the serenity prayer in the twenty-two different languages of the participants in attendance:

- Afrikaans
- Arabic
- Danish
- Farsi
- Filipino
- Finnish
- French
- Gaelic
- German
- Greek
- Hebrew
- Hindi
- Italian
- Japanese
- Lithuanian
- Manipuri
- Norwegian
- Polish
- Portuguese
- Russian
- Spanish
- Swedish

OUR VISION, OUR FUTURE: WSC 2010

10:52 am – 12:34 pm
Session led by Arne H-G (WB) and Tonia N (WB)

This community-building session focused on the conference theme, "Our Vision Our Future." Participants spent time in small groups introducing themselves to each other and sharing a detail or two to help the others get to know them. Some of the tables then chose to share what they learned about each other with the group as a whole.

Staff took pictures of each table to be posted later in the day.

Living Clean - The Journey Continues

Tonia explained that this year, instead of writing a letter to future delegates as we did at the last conference, we have a golden opportunity to invite one of the most diverse assemblies in NA to participate in the *Living Clean* project. During the rest of the session, participants were asked to contribute to "Chapter 7 - The Journey Continues" by answering some questions about their recovery. They wrote about how to keep the magic alive, what it feels like to be an experienced member, and some of the gifts and responsibilities that come with time. Participants were asked to turn in their writing to be read aloud throughout the conference week and used as source material for the project.

NAVIGATING THE WSC: ORIENTATION

1:55 – 3:17 pm
Session led by Ron M (WB V-Chair), Jimi S (WSC Cofacilitator), Margaret H-M (HRP)

The third session of the conference was an orientation. Ron began the session with a series of announcements and then talked about the set-up for the week, including the resources available at the onsite office, the staff counter, and the hospitality committee table; the presence of translators; and the split room—half of the room was set up bleacher-style with risers and the other half was set up with round tables.

Walk-Through of the Week, Day-by-Day

Ron began his discussion of the week's agenda by assuring participants that at the end of each day, they would get a schedule for the next. He then gave details about each session, as well as the offsite event midweek, and reviewed the deadlines including the 6:00 pm deadline that evening for old business. He explained that we were trying many new things this conference and encouraged everybody to use the evaluation sheets to share opinions about the changes. He also mentioned that there would be a session at the end of the conference to talk about what went well and what did not, and to share ideas for future conferences. After he finished reviewing the schedule for the week, Ron introduced Jimi S and Jack H the WSC Cofacilitators.

Business Procedures

Jimi informed participants that this year, for the first time, we would be including all motions discussed (even if they lacked sufficient support to be brought to the floor) in the summary of decisions distributed at the end of the conference. Jimi further explained the business session procedures and began to explain the election procedures. He closed by introducing Margaret H-M to explain elections in more detail.

HRP

Margaret reviewed election-related deadlines and reminded participants that the HRP is available to answer questions at any time.

Questions & Answers

Expense reporting and the daily conference evaluation forms were discussed; the floor was then opened for questions and answers. Topics covered included expense reports, dinner breaks, question boxes, color coding on the name tags, and HRP processes.

LITERATURE DEVELOPMENT PROCESS

4:01 – 5:03 pm
Session led by Jim B (WB Chair), Franney J (WB), and Junior (WB)

Franney opened the meeting and introduced Jim and Junior. She explained that the goal of the session was to have a holistic discussion about our literature development process and talk about how it could be improved.

Development

Franney explained that in 1990 there were 58 regions at the WSC, and today we have 114. When we were a smaller community, it was easier to communicate. We have evolved from literature conferences, writing in committees and small groups, to a staff-team approach with workgroups. We are increasingly using electronic methods to increase participation, and encouraging group-level opportunities for involvement through literature surveys, hosting workshops, and sessions for review and input. What has become apparent is that member participation seems to be most effective at the front end of a project.

Living Clean has been most successful with input collection to date, particularly in the use of online discussion boards. *Living Clean* has received a total of 1,485 items of input as of 30 March 2010. The discussion board has 805 members and has had over 32,000 visits to the site.

	Written Input	Discussion Boards	
	Written input sent via email, regular mail, etc.	Number of topics (threads) related to the chapter on the discussion board	Number of replies to topics on the discussion board
Chapter 1 – Practicing These Principles	3	18	120
Chapter 2 – Identity	6	11	33
Chapter 3 – Living Spiritually	38	20	143
Chapter 4 – Our Physical Selves	16	20	137
Chapter 5 – Relationships	48	40	246
Chapter 6 – A New Way of Life (Social Acceptability)	135	19	104
Chapter 7 – The Journey Continuous	176	28	162
Miscellaneous	19		
Total	441	156	945

Jim discussed the problem of very few members participating in review and input. The 2006 conference extended the time for publishing an approval draft to one year for book-length pieces, but has this truly increased member involvement? Jim asked the group to consider whether our current review and input process is really working. He pointed out that the type of participation changes later in projects after the beginning stages of review and input. Most input is about grammar and word choices, which is not as helpful as our members' thoughts and feelings.

	6th Ed. Basic Text	In Times of Illness	Funding NA Services & Money Matters	Living Clean (chapters 1–3) [Initial figures before chapters were reorganized]
R&I copies distributed	7500	1421	796	1100+
Pieces of input received	350	93	69	103

Non-US perspective on the Literature Development Process

Another challenge has been getting non-English-speaking communities to participate. Junior talked about the frustration of being a part of a non-English-speaking region trying to approve literature not created in their language. He asked how many of the non-English-speaking participants took part in the creation of *Living Clean* and encouraged them to ask their regions to let us know how to help increase participation.

Questions & Answers

There was a discussion and question-and-answer period. Members expressed excitement about the use of online communication for literature projects and concerns that the fellowship should have more influence over project prioritization. Others asked how project ideas were generated and how the average member could gain a greater understanding and perhaps become involved. Franney replied that the literature survey helps to identify the needs of the fellowship.

Literature Survey

Jim explained that ideas listed on the survey come from previous literature surveys, project ideas from 2006–2010, and discussions with the fellowship. The survey results will help guide the World Board's process; it is part of an environmental scan for the Recovery Literature Objective in the Strategic Plan.

Monday, 26 April

WORLD BOARD CONFERENCE FORUM: MEMBERS' USE OF THE INTERNET

8:41 – 9:54 am
Session led by Ron B (WB) and Ron H (WB)

Ron B and Ron H started the session by sharing personal experiences with anonymity on the Internet. Ron B showed a photo from WCNA 33 of many people taking pictures of newcomers during the clean time countdown. He explained how beautiful the moment was, how members were caught up in the emotions, and now instincts are to record moments like these on digital devices and share them with others. Ron H showed a video he put together during his trip to Norway. He took photos, turned them into a movie, and shared on his Facebook profile via YouTube. When he was contacted by members in Norway who felt their anonymity had been broken, he took the video down.

Ron H explained that the purpose of this forum is to share ideas about how Traditions Eleven and Twelve apply to social networking and the internet.

- How do we, as a fellowship, define "level of press, radio and films" today?
- Is Facebook at that level?
- Most of us accept that we can break our own anonymity, but not somebody else's. At the level of press, radio, and films, is it okay to break my own anonymity?
- Does the cultural stigma surrounding addiction in some countries affect the need to protect anonymity?
- Has social networking changed something about anonymity for us?

These issues didn't exist when the Traditions were written. How do we apply these principles today, as a fellowship? Ron H opened floor to discussion. Delegates shared their personal experiences and concerns, and presented ideas from their regions. Concerns included the idea that if a member breaks their own anonymity on social media, then relapses or commits a crime, it could negatively impact NA as a whole. Several members suggested that revising Chapter 10 of the *Public Relations Handbook* to include updated information on social networking or creating a new pamphlet might be the best way to address this issue. Members shared experiences about their own anonymity being broken, using Facebook to communicate about NA service and events, and the importance of asking permission before posting anybody's picture online.

Ron H wrapped up the session by pointing out there would be a follow-up discussion later in the week. He suggested that we might never get full agreement on this issue, nor could

we stop members from social networking. He said, "We are hoping to use your ideas to develop some kind of document providing guidance to those looking for it. Perhaps this will include Facebook-specific guidance, suggestions for photo tagging, and password protection."

SERVICE SYSTEM PART I

10:58 am – 12:34 pm
Session led by Craig R (WB) and Travis (NAWS staff)

Craig and Travis introduced themselves and explained the goal of the session: to give an overview of the Service System Project and facilitate information sharing.

Origin of Project

Craig gave some background, explaining that our current service system was created many years ago for a fellowship very different than the one we are today. In 1998 we reorganized world services. One side of the service system changed; the other didn't.

We have heard the same struggles from regions & areas for years: poor communication, insufficient resources, not enough willing trusted servants, and poor atmosphere of recovery in service meetings. We had IDTs on Infrastructure and Service System for several cycles, and then in 2008 a project plan was adopted.

Vision and Outcomes

Craig reviewed the project plan and explained that the first task of the project was to develop a vision for all of NA service. Given our Vision as a foundation, we formulated a list of outcomes we were striving for in this project and from the service system in general. [See Appendix B: What a Healthy Service System Looks Like.]

### Needs, Functions, Roles and Variables

Travis then explained that the workgroup talked extensively about what needs the service system is trying to fulfill and came up with a long list, including

- Professionals and the public understand who NA is, what it does, and how it is relevant
- Potential NA members need to be able to find meetings
- The fellowship of NA needs a constant grounding in spiritual principles
- NA groups need literature
- NA members need an atmosphere of recovery
- Trusted servants need resources—tools and support

We talked about the functions and roles the service system needs to contain and the variables that must be considered.

Elements of a System

Structure is only one element of a system. We started with structure because it seemed like one of the more challenging aspects to change, but what we really need is a cultural change. Later in the week we talked about planning, leadership and communication. No service system can be effective unless it's effective in these areas.
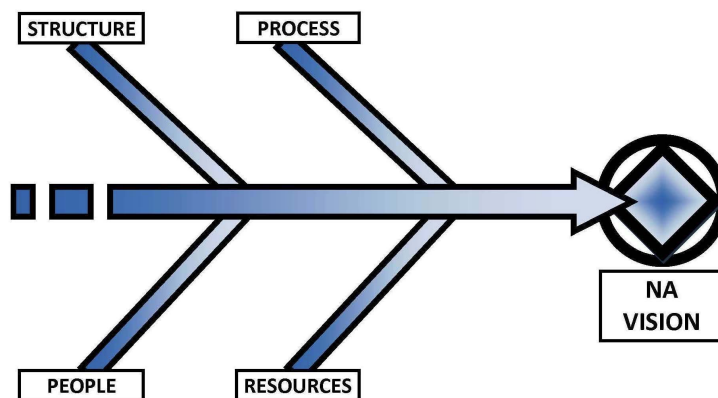
Foundational Principles

Both of the models presented today began with the idea that we need to better support our groups. The service system is intended to support the groups, and we felt it could do that job much better. Group support is one of the four foundational principles that underpin the models and options. These principles are common to all the models and central to our thinking:

- Purpose-driven
- Group-focused
- Defined by geopolitical boundaries
- Flexible

Options for Change

Travis then walked the conference through two alternative models for service delivery that the board included with the 2010 *Conference Report.*

Model One

Group Support Unit: A small body devoted solely to the needs of the group

Local Service Unit: This body is the workhorse of the system. Most service provision happens at this level.

- Plan- and project-driven.
- Divided by city or county boundaries as much as possible

Geopolitical Unit: This body is the state/province/country level.

- Coordinates services best handled at this level, such as some public relations activities.
- In Model One, sends a representative to the world level.

Zones: Zones function very differently according to which model we are discussing. In Model One, zones are similar to our current zones.

- Not part of the formal decision making structure
- Can provide some services such as FD, or just function as a sharing forum
- Help connect GPUs

Model Two

The biggest difference in Model Two is in how seating at the conference works and the corresponding changes in the role of zones.

Seating in Model Two is on a zonal basis. Delegates to the WSC would be apportioned and/or selected according to zones.

This would no doubt mean that the conference would have more of an active role determining the composition of zones and the role of zones would change at least to some degree.

Alternates at the Conference

Another big change in Model Two, and a question that would need be answered in Model One, is the role of alternate delegates, Craig explained. In Model Two, alternates do not attend the conference. Given the fact that each zone would select more than one delegate, an alternate seems unnecessary. We talked quite a bit as a board about the question of alternates at the WSC, but have not reached consensus.

Value of Alternates

We talked about the value of alternates at the conference and can we realize that value other ways.

- Support for delegate: sharing the workload
- Common language for non-English speakers
- Can offer a different perspective

Downside
- Value is not shared by all regions; not everyone can afford to send an alternate

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WSC 2010:

Regional Delegates

US – 67
Canada – 5
Non US and Canada – 39
Non Seated Delegates – 2

Alternate Delegates

US – 66
Canada – 5
Non US and Canada – 15
Non Seated Alternate – 1

- Size of conference is becoming unwieldy
- Responsibilities at the world level may distract trusted servants from taking an active role in support of their region

Alternatives to Alternates

Regardless of whether alternates are present, there are things we could do to better prepare delegates:

- Better orientation for those at the WSC, including help reporting back to regions after the WSC
- Better communication processes
- More training opportunities, e.g. zonal forums, worldwide workshops

Three Options

Travis closed the presentation part of the session by explaining the three different options in the two models. These options build some flexibility into the models. They allow the models to be adaptable to different local needs and conditions.

Two-track Local Services

Places the GSU outside the stream of delegation. The GSU would not have to have elections or worry about carrying service information to and from the LSU, but groups would have to send reps to both GSU and LSU.

Intermediate Body

Comes from the need for flexibility. Where density, distance, or culture indicate, an intermediate body could be formed to meet needs.

Local Service Assembly

This idea grew out of the need to give groups oversight of the work of their LSU. A service assembly could provide a mechanism for accountability. Groups, members of the LSU and reps from the GSU would gather annually or even biennially for planning purposes.

Wrap-Up

Friday's session will be devoted to discussing concerns and offering ideas about how to have discussion with the fellowship at large. We believe these models will help us to get closer to our vision.

OLD BUSINESS DISCUSSION & DECISIONS

2:10 – 8:11 pm
Session led by Jimi S (WSC CF) and Jack H (WSC CF)

Jimi S (WSC CF) opened the session by introducing Jack H (WSC CF) and Don Cameron (WSC Parliamentarian). Jimi explained that for the discussion session, the maker of the motion would introduce the motion, followed by a straw poll on the motion, and then the floor would be open for discussion.

Discussion of Old Business Motions

Motion 15:

To approve the WSC 2008 minutes.
Straw poll: No opposition

Motion 1:

To approve "A Vision for NA Service" stated below to replace the existing "NA World Services Vision Statement"

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:
- **Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;**
- **Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;**
- **NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;**
- **Narcotics Anonymous has universal recognition and respect as a viable program of recovery.**

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

Intent: To replace the NAWS Vision Statement with a vision statement for all NA services.

Maker: World Board

Straw poll: Strong support

Tony O (RD Georgia) expressed a concern about the wording of the vision statement; does the change in wording (from "the groups we serve" to "our groups") imply that we no longer serve the group? Another point of concern was that expanding the scope would remove

responsibility from NAWS. Ron H (WB) responded that the vision statement was originally used only by NAWS. This motion is not intended to take focus off NAWS, but rather to expand the application to include the whole fellowship.

Motion 2:

To approve the draft contained in Addendum A, *Money Matters: Self-Support in NA*, to replace the existing IPs #24 "*Hey! What's the Basket For?*" and #25 *Self-Support: Principle & Practice*.

Intent: To replace the existing informational pamphlets, IP #24 and #25, with an updated pamphlet on self-support.

Maker: World Board

Straw poll: Very strong support

Much discussion was focused on the title of the pamphlet. The title "Money Matters" could be taken two ways, and while the board said it was intended to be taken either way, for translation purposes the meaning "money is important" would be the basis for the title. Some concern was expressed that newcomers may be confused about our only requirement being a desire to stop using if we also say that "money matters." There was also some concern expressed about higher printing costs of color pamphlets, but others offered that the visual appeal was appreciated.

Motion 3:

To approve the draft contained in Addendum B, *Funding NA Services*, as a Conference Approved pamphlet.

Intent: To have a pamphlet that helps groups understand their contributions and participation in the NA fund flow.

Maker: World Board

Straw poll: Very strong support

Some of the discussion on this piece was related to the graphics; while the general style of the graphics was based on workgroup discussions, specific minor concerns about the geographical representations can be adjusted prior to publication. A question was asked about updating statistical information (meeting counts for geographical locations), and it was clarified that as a Conference-approved piece, this item could be updated as needed. Another concern was offered about not referencing zones in the fund flow model, and whether the fund-flow model included was an "edict" that local communities must follow. The response was that actual decisions about fund-flow participation will continue to be made locally.

Motion 4:

To approve the revisions to *In Times of Illness* contained in Addendum C.

Intent: To revise and update *In Times of Illness* to better reflect our current experience.

Maker: World Board

Straw poll: Very strong support

There was no discussion on this motion.

Motion 5:

Direct NAWS to produce and add to inventory a purple decades clean and granite decade clean key tag in English only.

Intent: To add two items for longer milestones of recovery to the keytags available from NAWS.

Maker: Show-Me Region

Karyn W (RD Show-Me) stated that her region asked her to bring this to the floor and read the rationale from the *CAR*.

Straw poll: Limited support

Motion 6:
To add purple key tags for multiple decades of clean time to the NAWS inventory.

Intent: To give recognition to addicts celebrating decades of clean time; at this time there is no key tag to reflect multiple decades of clean time.

Maker: New Jersey Region

Kenneth B (RD New Jersey) stated that the reason for motion is that these items are already in circulation.

Straw poll: stronger support for Motion #6 than Motion #5

Discussion on Motion #5 and Motion #6

Some of the responses to these motions focused on the specification of English-only. There was also some discussion about whether regions would be interested in having the keytags produced, but not through conference action. Jimi S (WSC CF) conducted a straw poll as to whether the RDs would be interested in decade or decades clean keytags even if NAWS was not directed to produce them by conference action or conference policy.

Straw poll: too close to call.

There was a variety of discussion as to whether sufficient interest in these keytags exists among those who would collect them. Many expressed that they believed conference time and fellowship resources would be better spent on actually helping addicts rather than discussing keytags. In response to a question Anthony E (NAWS ED) explained that it is not illegal for regional offices to produce decades-clean tags, but that it does not seem appropriate. Registered NA service bodies have the right to use NA's trademarks, according to the *Fellowship Intellectual Property Trust*.

Motion 7:
To add a Spanish (Castilian) Line Numbered Large Print Basic Text, in the current edition, to NAWS inventory.

Intent: To have a Spanish (Castilian) version of the Basic Text line numbered in large print available.

Maker: Southern California Region

There has been another motion proposed to clarify that this motion refers to the Sixth Edition, which is Motion #16.

Motion 16:
To amend motion 7 in the *CAR* by replacing language on page 38, paragraph 3, with the following: "To add a Spanish line numbered large print Basic Text, 6th edition, to NAWS inventory."

Intent: To clearly define which edition of the Spanish Basic Text the initial motion in the 2010 *CAR* was speaking to.

Maker: Southern California Region

Ken M (RD Southern California) realizes production issues should be left to the office but wanted to encourage discussion on this because the current Spanish translation process

does not include Spanish speakers from within the US. The amendment is being offered because the original motion was intended to be for a Sixth Edition text.

Straw poll: Some limited support

Jason W (RD Alabama/NW Florida) said his region is fully in support of any language community having the literature resources they want, but the conference is not the appropriate place to make such decisions.

Motion 8:

The World Board is directed to develop a project plan for presentation to WSC 2012 for a Traditions Working Guide.

Intent: The intent of this motion is to give the conference the ability to consider prioritizing this guide as a future literature project.

Maker: California Mid-State Region

Doug C (RD California Mid-State) said his region saw this as a basic recovery tool. His region feels strongly that such a literature resource would complement *The Narcotics Anonymous Step Working Guides*.

Straw poll: Significant support

Matt S (RD Northern California) asks whether this motion would supersede any possible response from a NAWS literature survey in terms of project plans for new literature that would be presented at WSC 2012. Jim B (WB Chair) responded, "Yes."

Motion 9:

To direct the World Board to develop a project plan, for presentation to WSC 2012, to revise *Just for Today: Daily Meditations for Recovering Addicts* by replacing the thirteen quotes (and meditation passages if necessary) that were taken from the Fifth Edition Basic Text and *Youth and Recovery* with current fellowship approved NA literature.

Intent: To allow WSC 2012 to consider prioritization of this recovery literature project.

Maker: Iowa Region

Jamie F (RD Iowa) shared that the region voted against its own motion at a *CAR* workshop, but wanted the fellowship to make a decision on this motion.

Straw poll: Limited support

Jack H (WSC CF) clarified that there is no need to rescind a motion. Once the formal business session begins, they can simply refrain from calling the motion to the floor.

Motion 10:

The World Board will post on the NAWS Website the motions that pertain to the Conference Approval Track at the same time the Conference Approval Track is sent out to Conference Participants.

Intent: To provide Pre-WSC awareness to our Elected Trusted Servants well in advance about the World Board's upcoming agenda.

Maker: South Florida Region

David M (RD South Florida) stated that he brought this motion up at the last conference in new business and it did not pass.

Straw poll: Limited support

Discussion centered on the fact that the board published the Conference Approval Track materials online, and that this was done without need of an Old Business Motion directing them to do so.

Motion 11:

The World Board will post on na.org all recovery literature workgroup meeting records in English within 30 days of any workgroup meeting. The World Board will also link these postings to any project resources: such as the project's discussion board, or similar resource. This post will include the project's timeline and a schedule of workgroup meetings. The WB will also post their meeting schedule & have the discretion to post an overview of the literature development process or any other additional information.

Intent: To provide additional communication and information about recovery literature projects to the fellowship.

Maker: Greater New York Region

Jeff K (RD Greater New York) stated his region wrote a position paper because they felt the space in the *CAR* wasn't enough. They are making a motion as a last resort and would like to the fellowship to have more ability to provide input earlier in the process and would like more transparency.

Straw poll: Limited support

There was discussion about whether meeting records would actually be useful or would provide regions with an opportunity to engage in the literature development process in a more meaningful manner. The board expressed a desire to have a more holistic discussion about the literature development process in later conference sessions.

Motion 12:

To add language to the end of the Approval Process for Recovery Material section of *GWSNA*, page 36, that says, "No more than two informational pamphlets or one booklet or one book-length piece will be out for Fellowship review and input at the same time."

Intent: To limit the number of pieces of recovery literature out for Review and Input at the same time.

Maker: Free State Region

Straw poll: Limited support

There was no discussion.

Motion 17:

To commit Motion 12 to the World Board.

Intent: In the spirit of consensus-based procedures, we would like this idea to live as a possibility, rather than a motion.

Maker: Mountaineer Region

Straw poll: Some support

The concept of committing a motion to the World Board was clarified.

Motion 13:

To add language to the end of the Approval Process for Recovery Material section of *GWSNA*, page 36, that says, "Review and Input periods will be at least six months for informational pamphlets and booklets and at least one year for book-length pieces of literature."

Intent: To establish a new minimum timeframe for review and input of recovery literature.

Maker: Free State Region

Michael B (RD Free State) says his region felt inundated with material to review; they need more time to get information out to groups.

Straw poll: Limited support

Motion 18:

To commit Motion 13 to the World Board.

Intent: In the spirit of consensus-based procedures, we would like this idea to live as a possibility, rather than a motion.

Maker: Mountaineer Region

Straw poll: Some support

Franney J (WB) explains that motions to commit may redirect already-allocated resources, and that increasing the review period may derail previously approved project plans and significantly increase project costs. Discussion ranged from participants expressing frustration with limited timeframes to a number of others commenting that with good planning, the current process allows ample time for review and input.

Motion 14:

To require a 180-day review and input period for Fellowship Approved, Conference Approved, or World Board Approved material.

Intent: To create a new review and input requirement for Conference Approved material and World Board Approved Service tools, PR material, bulletins, and other material and to extend the existing review and input period for Fellowship Approved material and World Board Approved Service Pamphlets.

Maker: New Jersey Region

It was noted that Motion 13 conflicts with Motion 14, and that if Motion 14 passes, then 13 is out of order.

Straw poll: Limited support

Motion 19:

To commit Motion 14 to the World Board.

Intent: In the spirit of consensus-based procedures, we would like this idea to live as a possibility, rather than a motion.

Maker: Mountaineer Region

Ron H (WB) clarified that a decision to commit is often used to avoid continuing the discussion. If the essence of the motion is a source of concern or discontent, then continuing discussion at the WSC and throughout the fellowship may lead to solutions which might not be discovered the motion were committed. Andrey G (RD Western Russia) explained that his region is unable to participate in literature creation because the review and input periods don't allow enough time for translations.

Straw poll: Some support

Old Business Decisions

Roll call #1 was conducted [See Appendix A], showing 127 participants present (111 regions), 74 represents a 2/3 majority, 56 represents a simple majority.

Motion #15   It was M/C World Board

To adopt the WSC 2008 Minutes.

Motion carried by unanimous consent

Motion #1   It was M/C World Board

To approve "A Vision for NA Service" stated below to replace the existing "NA World Services Vision Statement"

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- **Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;**

- **Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;**

- **NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;**

- **Narcotics Anonymous has universal recognition and respect as a viable program of recovery.**

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

Intent: To replace the NAWS Vision Statement with a vision statement for all NA services.

Motion carried by unanimous consent

Motion #2   It was M/C World Board
To approve the draft contained in Addendum A, *Money Matters: Self-Support in NA*, to replace the existing IPs #24 "*Hey! What's the Basket For?*" and #25 *Self-Support: Principle & Practice*.

Intent: To replace the existing informational pamphlets, IP#24 and 25, with an updated pamphlet on self-support.

Motion carried by voice vote.

Motion #3   It was M/C World Board
To approve the draft contained in Addendum B, *Funding NA Services*, as a Conference Approved pamphlet.

Intent: To have a pamphlet that helps groups understand their contributions and participation in the NA fund flow.

Motion carried by voice vote.

Motion #4   It was M/C World Board
To approve the revisions to *In Times of Illness* contained in Addendum C.

Intent: To revise and update *In Times of Illness* to better reflect our current experience.

Motion carried by unanimous consent

Motion #6   It was M/S/F Kenneth B (RD New Jersey) Leah H (RD Chesapeake & Potomac)
To add purple key tags for multiple decades of clean time to the NAWS inventory.

Intent: To give recognition to addicts celebrating decades of clean time; at this time there is no keytag to reflect multiple decades of cleantime.

Motion failed by voice vote

Motion #5   It was M/S/F Karyn (RD Show-Me) Kenneth B (RD New Jersey)
Direct NAWS to produce and add to inventory a purple decades clean and granite decade clean key tag in English only.

Intent: To add two items for longer milestones of recovery to the keytags available from NAWS.

Motion failed by voice vote

Motion #8   It was M/S/C Doug C (RD California Mid-State) Ken M (RD Southern California)
The World Board is directed to develop a project plan for presentation to WSC 2012 for a Traditions Working Guide.

Intent: The intent of this motion is to give the conference the ability to consider prioritizing this guide as a future literature project.

It was clarified that the motion directs the WB to develop a project plan, not to actually begin a project.

Motion carried by voice vote.

Motion #12   It was M/S/F Michael B (RD Free State) Leah H (RD Chesapeake & Potomac)
To add language to the end of the Approval Process for Recovery Material section of GWSNA, page 36, that says, "No more than two informational pamphlets or one booklet or one book-length piece will be out for Fellowship review and input at the same time."

Intent: To limit the number of pieces of recovery literature out for Review and Input at the same time.

Motion failed by voice vote

Motion #17   It was M/S/F Rick W (RD Mountaineer) Earl W (RD Greater Philadelphia)
To commit Motion 12 to the World Board.

Intent: In the spirit of consensus-based procedures, we would like this idea to live as a possibility, rather than a motion.

Motion failed by voice vote

Motion #10   It was M/S/F David M (RD South Florida) Jeff K (RD Greater New York)
The World Board will post on the NAWS Website the motions that pertain to the Conference Approval Track at the same time the Conference Approval Track is sent out to Conference Participants.

Intent: To provide Pre-WSC awareness to our Elected Trusted Servants well in advance about the World Board's upcoming agenda.

Motion defeated by standing vote (42 in favor, 64 opposed, 2 abstentions, 3 present)

Motion #13   It was M/S/F Michael B (RD Free State) Leah H (RD Chesapeake & Potomac)
To add language to the end of the Approval Process for Recovery Material section of *GWSNA*, page 36, that says, "Review and Input periods will be at least six months for informational pamphlets and booklets and at least one year for book-length pieces of literature."

Intent: To establish a new minimum timeframe for Review and Input of recovery literature.

Motion failed by voice vote

Motion #18   It was M/S/F Rick W (RD Mountaineer) Earl W (RD Greater Philadelphia)
To commit Motion 13 to the World Board.

Intent: In the spirit of consensus-based procedures, we would like this idea to live as a possibility, rather than a motion.

Motion failed by voice vote

Motion #11   It was M/S/F Jeff K (RD Greater New York) Elliot L (RD ABCD)
The World Board will post on na.org all recovery literature workgroup meeting records in English within 30 days of any workgroup meeting. The World Board will also link these postings to any project resources: such as the projects discussion board, or similar resource. This post will include the project's timeline and a schedule of workgroup meetings. The WB will also post their meeting schedule & have the discretion to post an overview of the literature development process or any other additional information.

Intent: To provide additional communication and information about recovery literature projects to the fellowship.

Motion failed by voice vote

Motion #7   It was M/S/F Ken M (RD Southern California) Doug C (RD California Mid-State)
To add a Spanish line numbered large print Basic Text, 6th edition, to NAWS inventory.

Intent: To have a Spanish (Castilian) version of the Basic Text line numbered in large print available.

Motion introduced as amended in discussion.

Motion failed by voice vote

Motion #14   It was M/S/F Kenneth B (RD New Jersey) Jabril S (RD Northern New York)
To require a 180-day review and input period for Fellowship Approved, Conference Approved, or World Board Approved material.

Intent: To create a new review and input requirement for Conference Approved material and World Board Approved Service tools, PR material, bulletins, and other material and to extend the existing review and input period for Fellowship Approved material and World Board Approved Service Pamphlets.

Motion failed by voice vote

Tuesday, 27 April

FELLOWSHIP DEVELOPMENT

8:47 – 10:39 am
Session led by Becky M (NAWS Assistant ED) and Tom McC (WB)

Becky explained that this session will be an opportunity to learn more about how NA World Services uses fellowship funds to help bring NA to communities where it does not yet exist and support the fellowship in places where help is needed. In many ways fellowship development is a public relations effort. As NA reaches more parts of the world, there is so much more we can do and limited resources available. The most difficult thing is knowing we could help someone but not being able to. This is an incredibly painful reality.

Becky introduced Ilona, the RD from Lithuania, who explained that Lithuania wouldn't be where they are without FD. The NAWS workshop in Russia connected new and established communities, which helped them grow. Lithuania's experience is an example of the value of connecting a developing NA community with its more established neighbors, who can provide guidance and support.

Africa

Becky then described the experience of NA in South Africa, whose delegate said, "Black Africa is white," because our regional meeting map is white in places where no meetings exist yet. She explained the hope that South Africa can be used as a central point for fellowship development efforts for the entire continent. There is a strong NA community in South Africa, and an emerging community in Kenya. We shipped 5,000 Fifth Edition Basic Texts to South Africa when the Sixth Edition was published; they were distributed all over the continent. She described the H&I "Pay It Forward" and PR efforts in these NA communities.

Latin America

Shane C (NAWS Staff) was introduced to describe fellowship development efforts in Latin America. He discussed service events and workshops in Colombia, whose NA community just celebrated twenty-five years. Shane also described NAWS trips to Venezuela, Peru, and to the Southern Brazil Region. All were good opportunities for partnership with local delegates, as well as chances to explore and expand local printing efforts. He mentioned that there have recently been eight new pieces of NA literature, including two service pamphlets and six other pieces, translated into Spanish.

Asia Pacific Zone

Tom discussed fellowship development in the Asia Pacific zone—Bhutan, one of the newest NA communities, and Kolkata, India, which has reached out to Bhutan, Bangladesh, and the Maldives. He emphasized the importance of follow-up with the emerging communities, either by NAWS or the APF, in order to be successful. He described the NAWS Worldwide Workshop that took place in Nagoya, Japan in 2009. He pointed out that a handful of Korean NA members were brought to the workshop in Nagoya, which was a good networking experience for the local members.

Shane C (NAWS Staff) took the floor again to speak about NA in India, pointing out that we traveled to a number of events in the SIRSCONA and NERF regions this cycle. Mandar, the RD from SIRSCONA, was introduced to talk about NA in his region. He mentioned that the Hindi Basic Text was released

this year, after twenty-seven years. He described the difficulties of having twenty-five native languages spoken throughout one region with a population of about 1.1 billion. He spoke of other regional challenges: lack of gender balance and the need for a central literature distribution point, which was recently established.

Shane then introduced Bungo, the RD from NERF, who spoke of similar challenges with language and reaching women. His region is made up of seven states, and only three currently have NA meetings. He described the NAWS workshop that took place in their region, which was very helpful, and said the region is working to organize a fellowship development trip to try to overcome challenges.

Shane thanked Mandar and Bungo. He explained that the legal entity known as NAWS India helps to coordinate the literature distribution center in India. There are huge difficulties shipping across national borders in that part of the world, which is why we have continued to explore and expand on local production, storage, and distribution efforts. Each time there is a NAWS visit to that distribution center, we try to conduct workshops to help support the local community. He went on to describe a trip to the first Nepal Regional Assembly in Kathmandu, and how serene and cooperative the service meetings in that country are.

Shane talked a bit about Pakistan. While we have been in communication with members, we couldn't travel there for some time. We eventually found members from Singapore and Malaysia who were able to travel to Lahore in the north and Karachi in the south on our behalf. The travelers discovered that most meetings were not held in ways that were familiar to them and the local community was eager to learn how meetings are held in the travelers' communities. As a result, discussions and business meetings were held to share openly about this and other issues. There was also an opportunity to do some PR presentations. Pakistan is divided by north and south. By trip's end, there was talk about strengthening home groups according to the NA way of doing things and re-creating an ASC in Karachi.

Middle East

Becky took the floor again to describe NA in the Middle East. In 2000 we held a gathering where the Arabic-speaking communities came together to begin cooperating on translations. Not much progress was made until several years ago, when we made a commitment to a Middle East Forum and the Arabic-language literature translation committee was created. Becky explained that translations efforts in NA are incredibly complicated. It is a tremendous amount of work to get our literature and language to sound like our literature when translated.

Becky went on to describe the success of NA in Iran. The Iran Region and NAWS-Iran have always been cooperative and have talked through issues. The NAWS-Iran staff and delegate have been vital to maintaining cooperative relations between NAWS and the region of Iran.

We traveled to Cairo to conduct a workshop for Egypt. In the three years since we were last there, the growth of NA has been phenomenal. Their community is doing wonderful PR. Another reason for this trip was our desire to begin producing Arabic literature locally in Egypt.

NAWS plans to travel to the Middle East convention, which will take place in Turkey, and conduct workshops. This will expose NAWS to the largest gathering of Iranian members we have ever seen because it is not as difficult for them to travel to Turkey as other parts of the Middle East.

Europe

Becky talked about WCNA 33. The Spanish community and the support committee were highly impressive. The quality of the recovery there is very strong, and every single member in service there is entirely capable of speaking to those outside of NA about who Narcotics Anonymous is and what we do. It was amazing to see Americans outnumbered and over sixty-five countries represented at the convention.

Becky described the difficulties that Eastern Europe faces, and how much the Ukrainian and other NAWS workshops have helped in establishing some consistency in NA. One of the things we do best is connect communities. Recently, there has been steady participation from Eastern Europe at the EDM, and there is a "region" called Narkoslavia, made up of nine groups in Slovenia, Slovakia, and Croatia, which is and is asking for fellowship development support. In cooperation with the EDM, we will hold a NAWS workshop in Croatia in June 2010.

One of the biggest problems with many communities in that part of the world is that they lack the resources to take on all of the translations they need. We are getting requests for professional translators. It's expensive and it's important.

We ran short on time in this session but Tom briefly mentioned trips to the CANA, Canadian Assembly and the US and the need for support in those communities as well.

Becky wrapped up the session by explaining that once an NA community gets the NA message in their own language and culture, they begin to grow and need attention and support. The challenge to continue to show up for these communities is huge and expensive, and all of us as a worldwide fellowship share in that responsibility.

NAWS REPORT

11:16 am-2:04 pm
Session led by Jim B (WB Chair) Anthony E (NAWS Executive Director)

Anthony introduced himself and the WSO staff. The NAWS Report covered a variety of topics and then had a session devoted to questions and answers.

Living Clean

Franney J (WB) gave an update on the *Living Clean* project. We are still collecting source material for Chapter 7. Chapters 3-5 are currently out for review and input. Many workshops have been held around the fellowship to provide source material and this project represents been the most successful input collection to date. The online discussion board was a successful tool.

WCNA

Anthony said WCNA is no longer just a party, but now incorporates Public Relations and Fellowship Development aspects. He referred to the WCNA financial table from the Annual Report.

	08-09	09-10	Total	Budget	Variance
REGISTRATION		630,113	630,113	476,000	(154,113)
SPECIAL EVENTS		0	0	479,500	479,500
NEWCOMER DONATIONS		12,407	12,407	28,000	15,593
MERCHANDISE		307,755	307,755	535,500	227,745
OTHER SALES		2,948	2,948	-	(2,948)
REBATES		26,177	26,177	49,000	22,823

Total WCNA 33 Income		979,400	979,400	1,568,000	588,600
REGISTRATION	6,762	145,200	151,962	350,873	198,911
SPECIAL EVENTS	0		0	311,294	311,294
PROGRAM	162	295,614	295,776	183,219	(112,557)
MERCHANDISE	163,301		163,301	337,678	174,377
FACILITIES	480,864		480,864	373,274	(107,590)
SUPPORT COMMITTEE	28,240	38,270	66,510	20,694	(45,816)
ADMINISTRATION	-6,413	40,295	33,882	149,421	115,539
Total WCNA 33 Expense	28,751	1,163,544	1,192,295	1,726,453	534,158
WCNA 33 Net Revenue	-28,751	-184,144	-212,895	(158,453)	54,442

Translations and Production

There is an ever-increasing demand for translations and our resources are reduced. Money isn't the only thing necessary to accomplish translations. We can only do so much without the participation of the local NA communities. Professional translators cost around $10-20,000 per book. We may need to consider alternative ways to deliver our message beyond the written word. Visual imagery is understandable by many more than the written word. Technological advancements seem to be moving the world toward electronic media and away from the printed word, and NA must move with the world.

Finances

Registration packages contained a statement of financial condition. Our financial health is good, measured as a statement of assets to liabilities. We systematically found ways to reduce our costs this cycle. Daily operating costs have been reduced approximately $1000 in the past year. Anthony gave assurances that NAWS has a plan in place to make it through the financial crisis. Fortunately, we do not need to take dramatic steps at this point.

NA Way

There was a brief discussion of a proposal from the Conference Approval Track material to discontinue automatic print distribution of *The NA Way* to groups, which costs an average of $1 per copy. Attendees were encouraged to discontinue paper subscriptions if e-subs are suitable for them.

PR

Major challenges right now include the ongoing debate within the medical community; some believe they can *cure* addiction. Unfortunately, we have had to cut back our PR efforts to reduce costs. It is vital we maintain our relationships with the professional community. Some successes include having been contacted and consulted by TV shows and film studios about portraying NA accurately.

Website

In a snapshot of one month's activity, half a million people visited na.org. There were over 223,000 hits on the Basic Text; this is a concern if it is affecting book sales.

NAWS REPORT CONTINUED: QUESTION AND ANSWER SESSION

2:30 - 4:05 pm
Session led by Jim B (WB Chair) Anthony E (NAWS ED)

WCNA

Questions were asked about the WCNA rotation schedule. Members were curious about the process and expressed interest in having WCNA in Europe and Latin America.

Anthony responded that we are obliged to follow the rotation schedule through 2015. We are currently utilizing a contractor to assess four communities who have expressed an interest in hosting WCNA. Interested communities should let NAWS know.

Finances

How many phases are in the emergency action plan?

Anthony explained there are five phases in the emergency action plan. NAWS was currently in phase two, aggressively evaluating and cutting costs. Certain income thresholds would require the World Board to make a decision to move to next phase.

What does it mean that we have a seventy-day operating reserve?

If there were no income, NAWS has enough cash reserves to keep the WSO operating for seventy days. We have been supplementing our income with our reserves for three years, which is why we do not have a one-year operating reserve, which is our ideal. Our short-term goal is to build to a ninety-day reserve and eventually build back to one year.

Why don't information management systems have funds allocated in the cash basis summary?

Anthony replied that we have learned NAWS does not conform to normal information management standards. We now systematically digitize all new records and are working to digitize our archives. It is not prudent to allocate money for these purposes right now.

World Service Office

There were several questions regarding the possibility of moving the WSO.

We have had a very good lease, but we're reaching the point where it is worth evaluating a the possibility that a mortgage would save money in the long run. So far we are evaluating other locations in this area for ease of transition. Also, how quickly we can gain equity is a factor in purchasing property. We would not look at anything less than a class two metropolis.

Has NAWS considered leaving Southern California for a cheaper location?

The World Board has compare multiple locations, but not in an official capacity. Cities include NYC; Detroit, Michigan; Little Rock, Arkansas; and Louisville, Kentucky, among others. Any official research will be reported, but we are not yet at the stage to utilize professional assistance.

NA Way

Has NAWS thought about paid subscriptions for *The NA Way Magazine*?

Yes, but at this point, we are more concerned with improving efficiency in distribution, and removing the WSC mandate to send to all groups. Our hope is that we can accomplish this without a motion. We are only asking to remove the automatic group subs at this time.

Has NAWS considered reducing frequency of *NA Way*?

Anthony pointed out that some people use the calendar and reiterated that we are taking small steps in reevaluating *NA Way* processes.

Has NAWS thought about changing the method of delivery?

Yes, we are encouraging e-subs for individuals. We have been in contact with Latin American communities to evaluate the best ways to ship literature. UPS costs have grown dramatically, and NAWS may be forced to move to a different shipping process in the future, even in the US.

PR

Is there a way to invite government officials to participate at the convention, while remaining in harmony with our guiding principles?

Anthony explained that there is an effective way to invite a government official to cooperate with us and express their sentiments towards NA; NAWS has done this twice. It must be done in a very specific way to be in harmony with our traditions. The *PRHB* makes plain that we frequently cooperate with governments.

Do you have comments about the unique PR approach taken in Barcelona for WCNA?

Anthony replied that this will be addressed in the PR session. In Barcelona, NA received the most positive media coverage we've ever gotten, due to our PR approach. The experience taught NAWS valuable lessons about varying our approach to account for culture and language. One size does *not* fit all in our PR efforts; different communities have different factors that influence our PR efforts.

Members expressed concern about how the fellowship might be affected by the fact that addiction is increasingly treated with medication as a medical issue, i.e. drug replacement.

Anthony answered that, without question, our philosophy is being assaulted, but we have no opinion on outside issues. Our best strategy seems to be to stay present and visible in the community in order to remain a viable option for addicts seeking recovery.

Website

Has NAWS evaluated charging a small fee for Basic Text downloads?

We are evaluating different options for creating electronic versions of our literature. We will probably be trying this out as an experiment at some point in the future.

Free Literature Distribution

Can we have a list of communities receiving free literature so that we can send them some?

Anthony told participants they could send NAWS the literature and we would distribute it. We don't give out that information. In some communities, literature equals power and control. Also, we don't want stigma attached to the literature donations.

CBDM

How can we move the conference away from motions?

Jim B (WB) responded that we are moving in that direction.

HRP REPORT

4:40 – 6:08 pm
Session led by Margaret (HRP) and Paul F (HRP)

Margaret introduced herself and the rest of the HRP, and then Paul described the HRP process:

1. Membership in the pool
2. HRP blind scoring
3. Candidate interviews and reference checks (including RBZ candidates)
4. Final HRP nominations

Membership in the Pool

There were approximately 1,110 World Pool members on 31 August 2009, the deadline for inclusion.

Those pool members who would have eight or more years clean as of the end of this 2010 conference were emailed a description of each position along with a response form. Members were asked to select a position, respond to a series of ten questions, and provide

a current service history form. To be considered for nomination, a response was required within thirty days.

Of the 612 eligible members, 80 expressed interest.

Blind Scoring Process

In November 2009 the HRP began the blind scoring process of each Candidate Profile Report, or CPR. Each part of the CPR has a predetermined potential value assigned to it:

- Relevant Life Experience: 20 pts (9%)
- Current Service Experience (within the past 7 years): 35 pts (16%)
- Overall Service History: 10 pts (5%)
- General Questions: 10 @ 15 pts each (70%)
- CoFac candidates are only scored on questions 5-10
- Total Possible Points: HRP/WB= 215; CoFac= 165

Each HRP member scores every CPR individually. The highest-scoring CPRs move forward in the process.

Interviews and Reference Checks

In December, the HRP conducted a conference call to determine who would move forward in the process. These candidates were interviewed, as were the twenty-five forwarded by regions, the World Board, and zonal forums. The HRP calls two or three references for each candidate.

For the first time this conference cycle, the HRP developed a rationale form that was submitted for each RBZ candidate to help better understand why these candidates were being forwarded and what criteria were used in selection. Our hope is that this form will help future conferences better understand the RBZ process

This cycle the HRP interviewed

- 33 candidates for 9 World Board seats (21 from RBZs),
- 7 candidates for 2 HRP positions (1 from RBZs),
- 8 candidates for 2 WSC Cofacilitator seats (3 from RBZs).

Once all the interviews were conducted, the scores were tabulated, and the HRP met in March 2010 to make final candidate selections.

Final HRP Nominations

At this point in the process, all of the remaining candidates are highly qualified, and the HRP makes an effort to identify those most qualified. They are mindful of the importance of diversity in potential trusted servants. Final nominees are forwarded in the *Conference Report.*

Nominations this cycle:

- 17 nominees for 9 open World Board seats,
- 3 nominees for 2 HRP seats,
- 4 nominees for 2 Cofacilitator seats.

Questions & Answers

The session closed with a question-and-answer period. Topics covered included

Composition of the World Board

- The HRP explained that they share the concern about the lack of diversity on the board, but their nominations are limited by the composition of the World Pool.
- There is no consideration of non-NA members for the board at present.

Number of Nominees & Board Members

- The HRP offers two nominees for each vacant seat.
- Delegates can vote for as many candidates as they wish.

Nomination Criteria

- Service history is a factor, but current service weighs more heavily. Education is important but is not the only source of skills the HRP considers. If someone comes in through the RBZ process, education is not part of the criteria.

Use of the World Pool

- World Pool members must update information every three years or they are removed from the pool. You can update your WPIF by going to na.org.
- The World Board is given names but not scores to help with workgroup selection. Delegates Sharing on Local Issues

DELEGATES SHARING ON LOCAL ISSUES

6:31 – 7:14 pm
Session led by Bob G (RD Florida), Karyn W (RD Show Me), John L (RD Lone Star), and Veronica B (RD Sweden)

Bob (RD Florida) opened the session and explained that the topics to be discussed were identified from regional reports. The session will include large- and small-group processes.

Apathy

John (RD Lone Star) pointed out that in the regional reports, one of the most frequently mentioned discussion topics was attracting NA members to become and remain involved in service work. Some of the challenges identified in the reports were:

- Lack of trusted servants
- Long-term members who don't want to serve
- Lack of understanding of the importance of service

He also reviewed some of the successes, like mentoring, and reaching out to members living outside of the central geographic area. Bob reported that the Florida Region completely reorganized their system. As a result, they increased RSC weekend participation from 30-40 to 60-80.

Communication

Karyn (RD Show Me) shared information from the regional reports about communications challenges. Some of the challenges were:

- Information inadequately disseminated
- Lack of mutual exchange of ideas and dialogue
- Members seem less informed

Veronica (RD Sweden), shared some of the solutions reported on in the regional reports, including use of an open forum for GSRs and RCMs. Another common challenge is

communicating between meetings, and Veronica explained that they began using email so that each trusted servant could stay in touch and up-to-date.

Small Groups

Karyn explained the small group session. Each table was allowed 15 minutes to consider and discuss the following questions.

<u>Apathy Question</u>: How do we attract members to become and remain actively involved in service work?

<u>Communication Question</u>: How do we strengthen communication (dialogue, mutual exchange, information sharing) between group, area, region, world and world, region, area, and group?

Feedback from Small Groups on Apathy and Communication

Several small groups were called upon to share their groups' discussions. Feedback on how to combat apathy included

- putting a positive spin on service
- being excited and passionate about what we're doing
- asking others to get involved and help
- being responsible by getting back to people promptly
- thanking people for their service, which helps them feel valued

Communication successes included

- reporting in a way that is simple, appropriate, and easy to understand
- using interactive *NAWS News* with links to related material
- taping shares

Wednesday, 28 April

LEADERSHIP PART I: THE IMPORTANCE OF SCANNING

8:36 – 9:51 am
Session led by Jim Delizia, Junior B (WB), Jim B (WB Chair), Mark H (WB)

Wednesday began with two sessions led by NAWS consultant Jim Delizia. The first focused on scanning, which Jim explained is the process of collecting and analyzing information about the environment in which the service body operates. Scanning collects information from NA members and the service body, and from outside of NA.

Information from an environmental scan helps identify challenges and opportunities the service body should address. It is a crucial part of the planning process. Jim then led the group through the scanning process. [See Appendix C for a sample of the NAWS environmental scanning process.]

Jim talked about scanning as part of an information feedback loop and reviewed the steps in that information loop:

Prioritize issues, resources, actions
Delegate: engage others in work
Monitor: it's not enough just to delegate…track progress
Evaluate results: monitor successes
Accountability, reporting
Flow of information: check back and adjust

Participants then brainstormed some ideas about how delegates can be most effective:

What the RD can do to More Effectively Report WS Information to the Rellowship:
- use the Internet more effectively
- put a human face on world services to the fellowship
- focus on what's most important to the RD's community in deciding what information to deliver
- format information into bullet points
- summarize the relevance of information *to them*

How can the RD Participate More Effectively in the NAWS Scanning and Planning Process:
- report problems as well as successes to NAWS
- focus on the biggest challenges in the region (prioritize) when reporting so world services can target key needs
- develop guidelines for discussion boards so the dialogue can be productive
- RDs should report regularly (more than every two years)
  - Send information from Learning Days
  - Forward a report after every Regional Service Meeting
  - Send information systematically (like every three months)
  - WB member should initiate requests for information
  - Develop a template for delegates to use to submit information
- Clarify expectations in the WB Liaison-RD relationship for communication and information/support flow

That provided a perfect segue into the next session led by Jim which focused on the role of the delegate as information conduit.

LEADERSHIP PART II: THE RD AS AN INFORMATION CONDUIT

10:56 am – 12:13 pm

Jim explained that the goals of this session are to reinforce the importance and the impact of the RD's role, raise understanding of the flow of critical information within the service system, and give RDs practice determining what is important to communicate.

He talked about the responsibilities of the information conduit role within the service structure

- bringing information forward
- taking information back
- the responsibility to provide input
- the need to support productive discussion (and the value it provides the entire service system)

These four things frame the role of the RD. When you play the role of the conduit well, you help members see beyond their group's welfare and see the welfare of the worldwide fellowship.
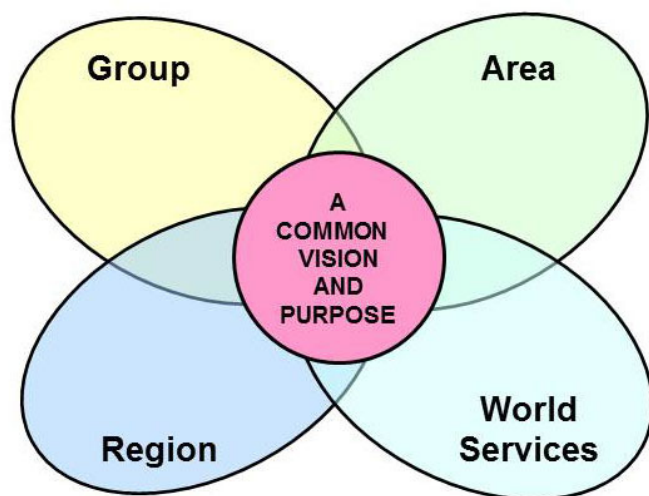
Information Content

Junior talked about the importance of knowing what information to deliver. He gave instructions for a quick small-group activity. Tables discussed and reported back on the most important types of information to share:

Group to area: finances, meeting updates, needs, challenges

Area to group: roles and responsibilities and updates on subcommittee activities

Area to region: successes, shortcomings, needs, problems, best practices,

Region to area: big picture, NAWS information, information from surrounding areas

Region to world: demographics, resources, services being offered, challenges

World to region: project development, information, tools

Delivery of Information: Playing the Role Effectively

Jim reviewed some of the questions an information conduit needs to ask:

Who is my audience?

What is their function/role?

What is the purpose of my report?

What outcome do I desire?

How can this info be of value?

What is their current level of understanding?

How much time is available?

What action do I want them to take?

What info or feedback do I need?

Participants shared ideas about their own reports to their regions from the WSC given these questions. The session closed with Junior leading a discussion about the role of alternates. Participants shared some ideas about how the RD can better use the alternate delegate.

- brainstorm ideas with each other
- share the communication role within the Region
- involve the Alternate in every aspect of the job – train-the-trainer
- use the Alternate for a skill set you don't have

Thursday, 29 April

PUBLIC RELATIONS

9:28 – 10:58 am
Session led by Piet (WB), Michael (WB), and Jane Nickels (NAWS PR manager)

Introduction

Piet introduced Michael and Jane, and gave an overview of the session. He explained that they would be sharing about professional and cooperative PR events that took place this cycle, the PR efforts in Barcelona for WCNA 33, and the membership survey results.

PR Basics

Jane introduced herself and explained that public relations and fellowship development are really tied together. When professionals recognize our effectiveness and new members know where to find NA, our fellowship grows. She talked about the growth of fellowship PR efforts including PSAs. The latest tool NAWS has developed to assist in PR efforts is *PR Basics*. This is a condensed version of the information found in the *PR Handbook*. Our

hope is that it will be easy to translate and user-friendly. Jane shared a PowerPoint with many examples of PR efforts throughout the fellowship.

From our Public Relations Statement
The Narcotics Anonymous message is "that an addict, any addict, can stop using drugs, lose the desire to use and find a new way to live." Our relations with the public enable us to share this message broadly so that those who might benefit from our program of recovery can find us. We perform public relations service to increase the awareness and credibility of the NA program. We share our message openly with the public at large, with prospective members, and with professionals. . .

WCNA 33 in Barcelona

Michael started by saying WCNA is always an opportunity to impact those who don't know about NA as well as those who do. WCNA 33 was magical. The streets of Barcelona had posters and the taxi drivers kept asking what was going on. They were surprised to hear it was NA because they don't usually think of addicts as happy, joyous and fun. There were sixty-three countries represented.

You may see Barcelona as a financial loss, but NA is not all about numbers. It's about love. The convention had a huge impact on a relatively small local NA community. The local NA hotline has tripled in calls. Michael's own area in Spain was inspired to put up a billboard. In Barcelona, we spoke to representatives and were treated with respect. They know who NA is now. Our vision was realized in Spain and the door is now open for others.

PR Firm in Spain

This is not the first time we used a professional agency to help with PR. We did it in San Antonio to help us increase the amount of positive local media exposure; and that effort was effective. Spain is an NA community that had existed for over twenty years and there were certain hurdles we had not been able to overcome. One of these was access to government officials, another was finding a way to come out of the shadow of Project Hombre, which had been widely accepted as the only way of dealing with addiction in that country.

The contract with the PR Company lasted fourteen months and cost about 14,000 euro. The plan was that the effort would culminate at the WCNA and the contract would end a few months later. The PR Company helped us to get appointments with minsters of health and people who control the lives of addicts in Spain. A core group of members were trained by the PR Company to do the presentations.

The Spanish Region took on a tremendous commitment over a long period of time during the planning for WCNA 33. We learned many valuable lessons that we can pass on and apply in the future.

Membership Survey

The session closed with Piet discussing the 2009 Membership Survey results, comparing responses to the 2007 Membership Survey. Among the results he discussed were the fact that our average age is increasing, as is cleantime. Employment seems to be affected by the economy, but members reported higher weekly meeting attendance.
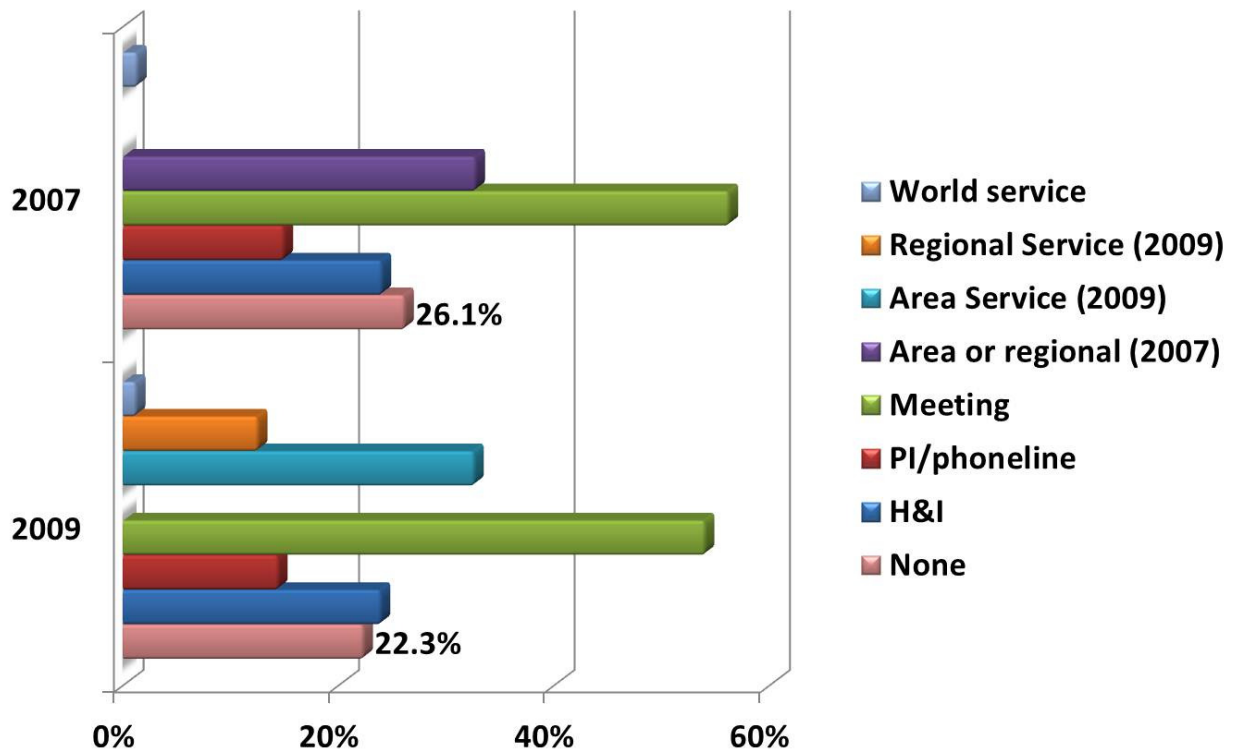
Many reported that identification in their first NA meeting was important in the decision to stay and become a member. Apathy for service seems to be declining. A new question about our overall quality of life revealed that all areas of our lives were affected by addiction, and the greatest improvement after coming to NA happens within family relationships.

ELECTIONS & BUDGET APPROVAL

11:26 am –12:50 pm
Session opened by Jim B (WB Chair) and led by Margaret (HRP)

> Roll call #2 was conducted [See Appendix A], showing 127 participants present (111 regions), 85 represents a 2/3 majority, 64 represents a simple majority.

Valerie (HRP) conducted the roll call and distributed ballots as each conference participant responded to the roll. After ballots were collected, discussion was opened on the project plans and budget motions. Each were straw polled and then the conference moved into a formal business session to vote on the motions.

Discussion of motions

Motion 24:

To approve the Fellowship Issue Discussions project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

Straw Poll: Very strong support

Motion 25:

To approve the Public Relations project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

Straw Poll: Strong support but not unanimous

Rick W (RD Mountaineer) explained Motion 56 is an amendment to Motion 25. He proposed adding a sentence making the material "conference-approved" because this material would have a significant impact on the fellowship.

Motion 56:

To amend Motion 25 (the Public Relations project plan) with the following change: the last sentence of paragraph two would be replaced with "This material would be conference approved."

Intent: This material may have a significant impact on the fellowship and we would like it to be approved by the conference.

Maker: Rick W (RD Mountaineer) Jose M (RD Brazil)

Jim B (WB Chair) said that the WB recommends not to adopt.

Straw Poll: Minimal support

There was a decision to postpone voting on Motions 25 and 29 until the motion to amend (Motion 56) could be translated.

Motion 26:

To reaffirm the Service System project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

Straw Poll: Overwhelming support

Motion 27:

To reaffirm the "Living Clean – the Journey Continues" project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

Straw Poll: Very strong support

Motion 28:

To approve the Leadership Orientation Material project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

Straw Poll: Overwhelming support

Motion 29:

To approve the Service Material project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

Straw Poll: Very strong support

Motion 30:

To adopt the 2010-2012 Narcotics Anonymous World Services, Inc. budget

Maker: World Board

Straw Poll: Strong support

Voting on Motions

Motion #24   It was M/C World Board

To approve the Fellowship Issue Discussions project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Adopted by unanimous consent

Motion #26   It was M/C World Board

To reaffirm the Service System project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Adopted by unanimous consent

Motion #27   It was M/C World Board

To reaffirm the "Living Clean – the Journey Continues" project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Adopted by unanimous consent

Motion #28   It was M/C World Board

To approve the Leadership Orientation Material project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Adopted by voice vote

Election results

Jimi announced that normally the election results are back before we conclude this session. We will take a recess for lunch and announce the election results after lunch. Session ended at 12:50.

Jim B (WB Chair) called the conference to order at 2:35 pm and introduced Paul F (HRP) to announce the election results:

> World Board: Mary B, Ron B, Iñigo C U, Piet de B, Mukam H-D, Ron M
>
> Human Resource Panel: Pat P, Mark W
>
> Cofacilitators: Marc G, Jack H

WORLD BOARD FORUM: SERVICE BODIES' USE OF THE INTERNET

2:40 - 4:03 pm
Session opened by Jim B (WB Chair) and led by Ron H (WB) and Ron B (WB)

Ron B discussed the results of some online searches he did the previous night. He found information about Narcotics Anonymous on Facebook, InTheRooms, NA Purist, NA Gifts, and NA: Never Alone. He noted that the names and pictures of those who "like" these pages are visible.

Ron H shared he has been using his personal Facebook page to communicate the events of the conference throughout the week, with members who are not here. He shared that NAWS recently put up a Facebook page as an experimental communication tool. Within forty-eight hours, it had about 4,000 fans. They quickly realized that there was no way to hide the fan list, as originally intended, so they took it down. He explained that there were enough questions raised about anonymity and privacy that the World Board felt they needed to come to the conference and have a conversation about the implications of a NAWS Facebook page before they proceeded.

Ron H gave several examples of local areas using Facebook as a tool to communicate with the members in their area. He asked, is Facebook "at the level of press radio, and film?" He went on to say that the World Board can see possible uses for a NAWS Facebook page to

disseminate information, but we need to have a discussion before moving forward. He opened the discussion, inviting delegates to share their thoughts.

Delegates expressed their ideas, concerns, and questions from their regions. Several delegates reported that their regions were already using Facebook and Twitter pages to distribute information about events and service meetings. Others said their regions were waiting for a response at the conference before establishing a social networking presence. Concerns were expressed about the anonymity of NA members and the impact on potential members and our public image. One RD explained that his region had discussed a motion to alter the Eleventh Tradition to include the word "internet" but ultimately decided that anonymity with regard to social networking was already implicit. Several members felt that service bodies should use other forms of communication like SMS, password-protected websites, and invite-only email groups.

Ron wrapped up the session by thanking everybody for their input and saying that this discussion would continue.

SELF-SUPPORT

4:35 – 6:18 pm
Session led by Mary B (WB) and Paul C (WB)

Mary opened the session by explaining that many regions report they lack sufficient money for service provision. We have identified two threads that may contribute to this shortfall.

Intention

The first thread is about intention, Mary said. Why do members put money into the basket?

- It's customary and done with no conscious thought
- Mimic others; most folks around me put money into a basket
- Meeting format reading: to pay for rent, literature, coffee, and the rest is passed on to help carry the message to our worldwide fellowship

Mary explained that ideally, practicing self-support in NA doesn't simply mean each of us pays our own way; we repay NA not just by taking care of ourselves, but by making a way for the newcomer to find recovery.

Bottlenecks

Paul talked about another contributing factor: bottlenecks. Donations are held in group treasuries, in an area prudent reserve, funneled toward activities and area conventions When we allow bottlenecks, we are like squirrels who stash away acorns. One danger with this practice of holding donations is it increases the possibility of theft of NA funds. A prudent reserve should be PRUDENT, not too much.

Fellowship development is linked with donations, Paul explained. We need to donate in order to develop. How do each and every one of us go about changing our culture around donations? We need to move from a culture of unconsciously putting a dollar in a basket to one that values services offered by the group, finds importance in functioning services at the local levels, and embraces the addict that we may never meet on a different continent who is struggling to recover!

We need to shift away from the dollar donation and educate newer members about the message that we carry on other continents, countries, and to the addict yet to come. We can fulfill what we aspire to achieve with our Vision Statement only by changing our culture to one in which we support each other and needed services.

Small Group Discussion

Mary asked each table to consider the question: How do we change our culture so that our members connect the value of their contributions to services for the group, area, regions, zones, and worldwide fellowship? Most responses had to do with educating members and raising awareness:

Educate members:

- display the regional world map, and show how a small contribution can have a large effect in a developing community
- illustrate the difference between a dollar in 1953 and now
- educate about how we use our funds
- use *Money Matters* IP at the homegroup,
- let groups know how much they would each have to contribute to world services to pay for services without literature sales
- include fund flow process as part of the meeting format
- set up a "service station" in the homegroup to show how the money flows in our service system, and where that money goes in terms of the services they provide

Raise awareness:

- explain to members this is our fellowship, and we share the responsibility
- try to ease fears about money and explain it's not all about us
- sponsors help sponsees understand the importance of the Seventh Tradition
- remind members they can give more than a dollar

Make it easier to contribute:

- include contribution links on websites
- add lines for zonal and world contributions to the *Treasurer's Handbook*

Increase involvement:

- have areas help to develop the regional budget
- give a full-disclosure treasurer's report at the end of every meeting, including the number of members present and dollars collected. If the ratio is less than $1 per person, pass the basket again;
- sponsor another group through NA World Services

ZONAL REPORTS

6:30– 8:03 pm
Session led by Franney J (WB)

Franney opened the session and identified the attending zones, which included the new Brazil Zone. Each zone presented information about the make-up of their body and a brief history of their development; recent challenges, activities, and successes; and highlights specific to their zone. Many zones reported that they and their member regions are successfully utilizing consensus-based decision making, and several thanked NA World Services for supporting their efforts. Most of the zones have websites and are using internet resources for communication between face-to-face meetings. Following is a list of reporting zones and highlights of their presentations.

Brazil Zonal Forum

This newest zone consists of five regions: Brazil and Brazil South (seated) and Grande Sao Paulo, HOW, and Reo de Janeiro. There are 2,500 meetings in the zone and the group has been meeting for two years, with meetings held every three months and national

workshops every four months. The zone's goal is to preserve unity after splitting into five regions and to focus on fellowship development, public relations, and translations.

Asia Pacific Forum

The APF is comprised of twenty-three communities, including eight WSC-seated regions. The group follows a strategic planning process. Their annual meeting is a four-day combination of business and workshops, and their primary focus is fellowship development. The APF is the largest zone by square miles and general population.

Western States Zonal Forum

The WSZF includes thirteen regions across ten states (Alaska, Washington, Idaho, Oregon, California, Arizona, New Mexico, Colorado, and Texas). The group's focus is on networking and is not a decision-making body. The Issue Discussion Topics have been workshopped in every region, along with new topics specific to their needs. The WSZF is proud to include the region that is home of the first NA meeting, the World Service Office, and the WSC.

Autonomy Zone

The six regions of the AZ are Central Atlantic, Chesapeake and Potomac, Eastern Pennsylvania, Free State, Philadelphia, and Mountaineer. Their purpose is to discuss mutual issues and share solutions, and they meet twice per year in January and July. Issues recently addressed by the AZF include liability insurance, phoneline sharing, and use of drug replacement therapy.

Southern Zonal Forum

The SZF's focus is training and networking for solutions. Their meetings encourage local NA community participation as they rotate throughout the member regions: Tejas Bluebonnet, Lone Star, Volunteer, Tennessee, Mississippi, Arkansas, Show Me, Kentuckiana, Louisiana, Blue Grass Appalachian, and Red River. The SZF is struggling with accountability and trusted servant resources.

Canadian Assembly of NA

CANA's efforts are guided by a vision statement and a strategic planning process. Recent projects include fellowship development, website, convention, and translations into Cree and Ojibwe. There are twenty-five different languages with no NA literature translations within Canada. CANA meets each year during the five days preceding the Canadian NA convention, which rotates around Canada. Member regions are British Columbia, Canadian Atlantic, AlSask, LeNordet, Quebec, Ontario, and Winnipeg.

Southeast Zonal Forum

The SEZF is comprised of the Carolina, North Carolina, Florida, South Florida, Georgia, and Alabama/Northwest Florida Regions. They are focusing their efforts on workshops throughout the zone, have decreased their meetings to three per cycle, and are meeting in Atlanta during conference years and at the Florida Service Symposium during non-conference years.

European Delegates Meeting

The EDM met in Finland, France, Spain, and Egypt during the past cycle. They meet twice per year for four days, once in conjunction with the European Convention and Conference of NA and once in a developing NA community. The EDM's fellowship development focus most recently took them to Lithuania, Cyprus, Western Russia, Malta, Iceland, Lichtenstein, Montenegro, Poland, and Egypt; and they are also in touch with the Czech Republic, Latvia, Luxembourg, Netherlands, and Bulgaria. The EDM uses a sponsorship system for more experienced NA communities to mentor developing communities and their website is presented in fourteen languages.

Rocky Mountain Zonal Forum

The RMZF is vast in square miles, but includes some regions with sparse population (Colorado, Montana, Southern Idaho, Upper Rocky Mountain, and Utah). Activities of the member regions this cycle include a budget committee to track budget trends; establishment of a communications sub-committee to focus on website, helpline, and budgeting; transition from PI to PR; a history workshop; and a "books behind bars" H&I effort.

Latin American Zonal Forum

Twenty-seven regions in twenty-one countries make up the LAZF, which is working with new communities in the Caribbean, Bolivia, Cuba, and Paraguay. The group is trying new ideas like a new website, a zonal human resource panel, and fellowship-focused mini zones to work together.

Plains States Zonal Forum

PSZF regions include Best Little, OK, Mid-America, Nebraska, Iowa, and South Dakota. Much of their efforts are focused on Native American outreach, especially through PR efforts at conferences and provision of free literature. PSZF emphasizes their zone serving as a networking and connecting body between regions, NAWS, and other zones. The zone is committed to supporting member and neighboring NA communities in the wake of any future natural disasters.

Midwest Zonal Forum

The MZF holds one to three meetings per year and welcomes all attendees as full participants. The zone is a forum for discussion of issues and solutions, RD training, and networking. The zone conducted many workshops during the past cycle, including one on rural recovery, which is a challenge for many of the member regions. The zone also effectively includes former RDs in its processes.

North East Zonal Forum

The NEZF includes fourteen member regions: ABCD, Buckeye, Connecticut, Eastern New York, Greater New York, Mid-Atlantic, Mountain Valley, New England, New Jersey, Northern New England, Northern New Jersey, Northern New York, Tri-State, and Western New York. They conducted a zonal inventory and developed a zonal planning tool, which they are now working through. The member regions of NEZF send hugs and love to the worldwide fellowship.

Friday, 30 April

SERVICE SYSTEM II

Scheduled for 9:00 – 10:30 am, 11:00 am – 12:30 pm (exact running time was not recorded)
Session led by Craig R (WB), Mukam (WB)

Session Introduction and Set-Up

Mukam began the session by pointing out that more and more addicts are coming into NA, and our service system was designed for a much smaller fellowship. This session relates to the leadership session, she said. We are going to practice thinking together about what information is needed and listening to what those around us are saying about the service system. A well-rounded point-of-view takes into account the ideas of many members.

She urged the group to understand that the service system needs their help, explaining that the first part of the session is about what excites you and what worries you about the service system models. This session is intended to gather input on the models and help us strategize about how to move forward with a discussion about these proposals.

Small Group Discussion

Craig explained that the purpose of this small group discussion is to begin to get a collective sense of how we feel about these proposals. Participants worked in small groups and then shared some of their ideas:

What excites you about these proposals?

- Change!
- The change bringing improved communication
- The potential for increased unity and moving toward better cooperation and shared vision
- Regions coming together in one state
- Zonal inclusion
- Unification of purpose
- Unity within groups and better support for the groups from areas and regions
- The board recognizes the need for change
- Innovation
- The possibility of experienced servants being saved training time at the GSU level and instead can work more at other levels
- Flexibility – allows it to be developed from within the groups
- Excited to be involved in the process of re-creating our service system

What concerns you about these proposals?

- Resources drain with no substantial changes
- Struggles to communicate the process of change to the fellowship
- Struggles to connect with nearby communities with which we may not have much in common
- Areas may drop out of our region
- Too complex, too hard to understand how it relates to what we currently have
- Current structure seems to be working well
- How does this structure address cultural need and language differences?
- Groups accepting the change
- Current challenges may be problems of process, not of structure
- Implementation when we still lack human and financial resources
- How will zonal representation work?
- Distractions and negative connotations with new terminology

Small Group Discussion

After a half-hour break, the session reconvened to discuss the second two questions. Mukam explained: We will work in small groups again and begin to think about how to have the conversation about these ideas with the fellowship as a whole. Again, participants worked in small groups and then shared some of their ideas:

What challenges do you think we will face in discussing these models as a fellowship?

- Longer-term members might be resistant
- Confusion and resistance to change

- Misinformation and the difficulties that come with only conveying part of the story
- Doesn't address apathy, communication, and insufficient resources
- Conveying local significance
- Consistency in communication
- Difficulty understanding
- May pose additional challenges in rural areas; need to stress that our home groups are part of a worldwide community.
- We could use some visual aids as well as better explanation of how the proposed ideas relate to the current system.
- Need more information about fund-flow.
- Presenting information in an unbiased way

What should we stress to try to show the benefit?

- A structure that works on a worldwide level
- Trying together to rebuild our service system, not to dictate anything to our local levels
- Discussion, not a finished product
- Tell members: *this is the time* to get involved and express our thoughts on this project.
- Opportunity to learn how to be *pro-active* rather than being reactive
- Remain open-minded enough to find the benefits.
- May be more adaptable for communities with different language/cultural groups
- Trying to provide solutions that accommodate the diversity of our communities
- More local synergy, shared services, and cooperation
- Perhaps the word "correction" would be more readily accepted than "change."
- Not "changing" or "correcting," but *improving* our service system. An evolution.
- May make better use of our existing resources
- The entire system is designed around better supporting our home groups and NA communities at local levels.
- Purpose-driven, group-focused, geopolitically structured, and flexible

Conclusion

Craig announced that after the conference, there would be a webpage set up for the Service System project, accessible from the conference page: www.na.org/conference. We will be providing resources for delegates to use in their regions, including a PowerPoint that explains the models. We hope this help us all to engage the fellowship in a discussion. We hope that you will share with us and other delegates on the bulletin board what your challenges and successes have been.

NEW BUSINESS DISCUSSION & DECISIONS

2:23 – 6:24 pm (dinner break at 6:25) and 8:23 pm – 2:54 am
Session led by Jimi S (WSC CF) and Jack H (WSC CF)

Budget /Project Straw Polls

Motion 25:

To approve the Public Relations project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

Discussion opened on both Motion 25 and Motion 56, with most discussion directly related to Motion 56, which addresses the approval process for PR materials. In response to a question, Anthony E (NAWS ED) clarified how PR is accounted for in the budget.

Straw poll: Strong support

Motion 56:

To amend Motion 25 (the Public Relations project plan) with the following change: the last sentence of paragraph two would be replaced with "This material would be conference-approved."

Intent: This material may have a significant impact on the fellowship and we would like it to be approved by the conference.

Maker: Rick W (RD Mountaineer)

Rick W (RD Mountaineer) explained that these materials are likely to affect our relationship with professionals, and his region believes they should be approved by the conference. Jim B (WB Chair) clarified that the materials described are service resources like *H&I Basics* and *PR Basics*, which now have WB approval because they are short pieces taken from approved material. We recommend to not adopt. Questions and discussion clarified that conference approval would require the materials to be submitted in the *CAR* or CAT and approved at 2012 or 2014 WSC.

Straw poll: Very limited support

Motion 29:

To approve the Service Material project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.

Maker: World Board

No discussion.

Straw poll: Strong support

Motion 55:

To amend Motion 29 (approve the service material project plan) with the following change: the last sentence in the purpose and scope would read "Resource material would be used to produce a conference approved handbook."

Intent: This material is likely to be used by many NA service committees and we would like to have it in a conference approved handbook.

Maker: Rick W (RD Mountaineer)

No discussion.

Straw Poll: Limited support

Motion 31:

To recognize Denmark as a seated World Service Conference participant beginning at the close of WSC 2010.

Maker: World Board

No discussion.

Straw Poll: Near unanimous support

Motion 32:

To recognize Lithuania as a seated World Service Conference participant beginning at the close of WSC 2010.

Maker: World Board

No discussion.

Straw Poll: Near unanimous support

Motion 33:

To revise the conditions of the moratorium adopted at WSC 2008 as follows:

To place a moratorium on the current Criteria for Recognition of New Conference Participants from A Guide to World Services in NA until WSC 2012. ~~The World Board would continue to make recommendations to the conference in 2010 and 2012 concerning regions that did not result from a division of a conference seated community.~~ **No regions will be considered for seating at WSC 2012.**

Intent: To allow the conference time to discuss WSC seating and the attendant policies without the added consideration of new regions requesting seating for this one conference only.

Maker: World Board

Straw Poll: Strong support

Jim B (WB Chair) explained that this is a temporary measure while we discuss changes to the service system. There will be a proposal for our policy on seating presented in 2012. Discussion acknowledges that seating has been and continues to be an issue for the conference to grapple with as the fellowship grows. While many commented on the inspirational and unifying nature of adding regions, others pointed to the unknown effects on seating of the ongoing Service System Project, the financial challenge of the continuing growth of the WSC, and the mostly US-centric nature of dividing regions that has contributed to this issue.

Motion 34:

To remove the following language about *The NA Way Magazine,* indicated by strike-through, from page 18 of the 2008 *A Guide to World Services in NA*.

The World Service Office publishes *The NA Way Magazine*: our fellowship's international journal. The magazine provides both a forum for sharing about NA recovery, unity, and service, as well as information about world services. ~~Produced in English, The NA Way is translated into the primary languages spoken in Narcotics Anonymous. The magazine is distributed four (4) times a year, at no cost to subscribers, to every trusted servant and NA group contact address in the WSO database, as well as any member who asks to be included in that mailing list.~~ **The magazine is edited by WSO staff and an editorial board appointed by the World Board.**

Intent: To allow the World Board the time and flexibility to experiment with changes to the automatic distribution of *The NA Way Magazine*.

Maker: World Board

Minimal discussion included one RD expressing concern that too much of the language is being removed as it deletes reference to the number of times per year the magazine is distributed, and another recommending print subscriptions for specific timeframes being offered, particularly for those without internet access.

Straw Poll: Very strong support

Motion 35:

To change the following language for the Local Support Committee of WCNA, indicated by underline and strike-through, from page 39 of the 2008 A Guide to World Services in NA.
<u>WCNA Workgroup</u> ~~Local Support Committee~~

Purpose

Although the World Board has the responsibility for the world convention, the <u>WCNA Workgroup</u> ~~local support committee~~ plays an important role in its success. The purpose of the WCNA Workgroup ~~support committee~~ is to support <u>the World Board</u> ~~World Services~~ in specific areas of planning and implementation by providing input, volunteers, and assistance.

~~**Composition**~~

~~The support committee consists of up to 15 members based on the needs of the specific event. This includes an administrative committee that consists of two persons serving as Co-chairs and one person serving as Secretary/Treasurer. The number of additional members needed for the support committee will be provided for each event.~~

~~The clean time requirement for all support committee positions is five years. These positions are all elected by the local region on behalf of the World Board. Once elected, they are accountable to the World Board and responsible to provide reporting to the region.~~

~~The types of tasks assigned to the support committee vary from convention to convention. Generally, the administrative committee is responsible for communicating with world services, the region, and the rest of the support committee; disbursing funds when necessary; and keeping a record of the activities and meetings of the support committee.~~ Volunteer recruitment, training, and scheduling is one of the most important and time consuming jobs in the planning and success of a world convention.

The direction and focus is set by world services. The World Board will provide each <u>WCNA Workgroup</u> ~~support committee~~ with a list of its responsibilities.

Intent: To make the language describing this workgroup better reflect the current practices of NAWS.

Maker: World Board

No discussion.

Straw Poll: Very strong support

Motion 37:

To amend *GWSNA* page 38 or 39, WCNA Workshop, by adding language "only the World Board members assigned to the WCNA workgroup will be reimbursed for travel and expenses to the world convention."

Intent: Save the fellowship the added expense that we would incur for this event because we have lost money at the last 2 world conventions.

Maker: David M (RD South Florida)

Discussion on this motion centered around what services World Board members provide at WCNA and their related travel costs. The board recommended not adopting as travel to and working along with local WCNA volunteers is included as a part of WB responsibility.

Straw Poll: Limited support

Motion 20:

To recognize Malta Region as a seated World Service Conference participant beginning at the close of WSC 2010.

Intent: That this geographically isolated community can bring its voice to the WSC.

Maker: Michel (RD Brazil Sul)

World Board Recommendation: Already made recommendation in the CAT that new regions not be seated now.

EDM-member delegates reported increased EDM participation and related growth of Malta's community, including plans for the April 2012 EDM to be held in Malta. World Board members also confirmed that NAWS is supporting Malta and the community understands the reasons for not recommending seating.

Straw Poll: Limited support

Motion 21:

At the close of the WSC the World Board will provide each conference participant an "electronic copy" of other conference participant email addresses that can easily be merged with a database program such as Microsoft Access or similar database programs. This list will also be updated every 90 days by NAWS staff and included with the conference report mailing and made available to any conference participant upon request.

Intent: The intent is to help generate pre- and post-conference discussion between delegates.

Maker: David M (RD South Florida)

David M (RD South Florida) explained that he wants to be able to communicate with other WSC participants. Jim B (WB Chair) indicated that this does not need a motion. Contact information will be provided to participants before the end of the conference.

Straw Poll: Very limited support

Motion 22:

To put back the language that was removed from the GWSNA 2006-2008 on page 54 WSC Rules of order "standing rules" last paragraph. "Any conference participant has the right to ask the conference to consider if an item is conference business or if it should be returned to each group for a "group conscience" vote. The conference then has to decide if the issue requires the efforts of NA groups.

Intent: The intent is that we should never remove this from the *GWSNA* because of our 2nd Tradition.

Maker: David M (RD South Florida)

Minimal discussion included concern from one delegate about small changes to *GWSNA* and from another regarding lack of clarity on the motion. Jim B (WB Chair) said this was part of the change to WSC Rules as a piece of the presentation of CBDM at the WSC that the conference decided in 2008 and we believe this is sufficient. The WB recommends not to adopt.

Straw Poll: Very limited support

Motion 23:

To amend GWSNA Addendum D WSC Rules #5 to read, "When a regional proposal ~~motion~~ regional proposal has been introduced and seconded it will be displayed and then posted on the NAWS discussion board so that it is visible to all members of the fellowship."

Intent: To build better communication throughout the fellowship by providing complete transparency to all NA members of what is happening at the World Service Conference, and to make use of the NAWS discussion board to stimulate more interest from the fellowship of what happens at the WSC.

Maker: David M (RD South Florida)

David M (RD South Florida) expressed concern that a submitted motion was revised, but it was too late to include in the *CAR*. A number of participants commented on this motion that there are communication tools available other than making motions and that this motion is not in accord with the body's desire to move toward CBDM. In the course of discussion, the motion was revised as indicated above, to better reflect the body's move toward CBDM.

Straw Poll: Very limited support

Motion 36:

In addition to the *NAWS Annual Report* NAWS will create a separate profit & loss statement for all future world conventions. This report will be event specific and include all expenses for NAWS staff and the World Board to attend the events.

Intent: To give the fellowship the exact cost to have these events.

Maker: David M (RD South Florida)

Some participants expressed support for the motion because they believed the way financial information is reported is not as clear as they would like it to be. Anthony E (NAWS ED) and WB members emphasize that all financial information is available either in reports or by specific request if more or different detail is requested.

Straw Poll: Limited support

Motion 39:

To limit the World Board responses on motions in the *Conference Agenda Report* to the same word count as the regional rationale.

Intent: To ensure equality in our discussions of issues.

Maker: Chris K (RD Wisconsin)

There was extensive discussion on this motion. Some participants supported affording an equal amount of time and space to regions and the WB to explain and comment on motions while others said they appreciated the big-picture view that the WB can provide. It was noted that motions like this and Motion 45 have been discussed at previous conferences and to date the desire has been for the board to have as much space as needed to provide full information. There was extensive discussion of the motion's wording, with some preferring that it provide direction on the number of words that both the WB and regions can provide regarding motions. Jimi S (WSC CF) clarifies that *A Guide to World Services in Narcotics Anonymous* specifies a word limit on regional responses, so this would require a policy change motion requiring a 2/3 majority.

Straw Poll: Limited support

Motion 45:

To direct the World Board to discontinue the practice of publishing its recommendations to adopt, not adopt, commit, etc., on motions in the *Conference Agenda Report*. To amend *GWSNA*, page 14, paragraph 2 indicated by strike-through.

The *Conference Agenda Report* includes reports, proposals, and motions from the World Board and any proposals or motions submitted from regions. (Regional motions will be included in their own section and have the same number when presented on the conference

floor.) Regional motions must be submitted two hundred and forty (240) days prior to the opening of the conference. All motions will include a written intent. Regions are allowed up to 150 words to describe the reasoning behind, and consequences of, their regional motions in the *Conference Agenda Report*. ~~The World Board also includes a recommendation in order to provide the fellowship with as much information as possible when considering the idea.~~

Intent: To encourage and preserve the objectivity of our members when discussing the motions.

Maker: Chris K (RD Wisconsin)

Chris K (RD Wisconsin) stated his region wants an explanation, not the WB's recommendation to adopt or not to adopt. In response to a participant's suggestion, the WB indicated it would be willing to not include recommendations in the 2012 *CAR* as an experiment, but the body did not move to this decision. A lengthy discussion included conceptual/philosophical understanding of the board's role, how motions and related practices function in the body's desire to move toward CBDM, and a reminder that any region can include input on motions in the *Conference Report*. The WB abstained from this straw poll.

Straw Poll: Strong opposition

Motion 40:

To designate all motions from the Conference Approval Track material as old business and to delete language in GWSNA, page 9, paragraph 3 as shown below.

New business sessions usually take a bit more work. They are scheduled late in the conference week to allow the discussions and ideas of the week to come to bear on the discussions and decisions. The new business session focuses on ~~items contained in the *Conference Approval Track*—including the budget and project plans for the next cycle, seating of new regions, and approval of service material—as well as~~ the ideas that conference participants have come to during the week. The discussion on these items typically requires a much more fluid process than items in old business. Ideas are discussed and are often adapted and changed as the discussion begins to frame the will of the body. This is especially true for items being considered for the future or still in some stage of development. This can seem uncomfortable or strange to those of us only familiar with more formal processes. Straw polls and questions are used frequently to try to mold and frame the ideas being considered. Often the conference chooses not to hold any discussion on those items it does not wish to entertain.

Intent: To move developed service decisions to old business.

Maker: Chris K (RD Wisconsin)

Chris K (RD Wisconsin) asked for a parliamentary distinction between old and new business, and it was clarified that the WSC defines old business as motions in the *CAR* and new business as motions included in the CAT and at the conference. The WB recommendation is to not adopt because motions developed here are often changed by discussions at WSC.

Straw Poll: Limited support

Motion 41:

To change the language in the *GWSNA*, on page 16 and 25 from "eight (8)" to "six (6)" as listed below.

Terms

The length of term for board members shall be six years. All members of the board are eligible for election for two consecutive terms.

To maintain the ideal of one-third of board seats rotating every two years, if the World Service Conference chooses to elect more than <u>six (6)</u> ~~eight (8)~~ board members at the same time, the term lengths will be determined by volunteers and then by random drawing at the first World Board meeting following the WSC.

Elections

1. ...

    a) **In order to keep the ideal of one-third of World Board seats and one-half of the Human Resource Panel rotating every two years, open positions at the conference on the World Board above <u>six</u> ~~eight~~ and on the HRP above two will be considered vacancies. If the conference chooses to fill a vacancy, the same majority is required for these positions as listed above but the World Board or the HRP respectively will determine the term length after the election.**

Intent: To eliminate the contradiction on this section of the GWSNA.

Maker: Ken (RD Southern California)

Ken M (RD Southern California) explained this is just a housekeeping motion to make the numbers fit. Jim (WB Chair) said this was proposed a couple of conferences ago by the WB as an acknowledgement that the conference has never voted to turn over half the board. This prevents the majority of the board from rotating at one time. Clarifying language needs to be added which can easily be done with the concurrence of the body since it would not change policy and would not require a motion. Based on this, the WB does not support the motion.

Straw Poll: Some support

Motion 42:

To include a section about the Fellowship Intellectual Property Trust (FIPT) in the *Guide to Local Service*. This section will include things such as information about the six guidelines included in the NA Intellectual Property Bulletin 4 and guidelines for the proper use of the NA trademark and symbol. Suggested wording below:

Only NA groups have the authority under IP Bulletin #1 to reproduce fellowship-approved recovery literature in certain instances. When preparing to reproduce NA Fellowship-approved recovery literature, we suggest that NA groups discuss the Fourth Tradition and follow these six general guidelines:

    1. **An NA group shall only reproduce NA Fellowship-approved recovery literature when it has a clear need to do so.**

    2. **NA Fellowship-approved recovery literature reproduced by an NA group should be distributed only within that group. Such materials should always be given away free of charge; they should never be sold to generate income.**

    3. **The text of NA Fellowship-approved books and pamphlets reproduced by an NA group should not be altered or modified in any way.**

4. The copyright for the item being reproduced should be shown prominently as follows: "Copyright (c) [year of first publication by NAWS], Narcotics Anonymous World Services, Inc. Reprinted by permission. All rights reserved."

5. As long as the conditions of IPB# 1 and this IPB# 4 are met, no advance permission is required. Groups need not, but are encouraged to, register themselves with the World Service Office.

6. In the event that there is any conflict relating to the enforcement or interpretation of this bulletin, the procedure outlined in IP Bulletin #5, *Conflict Resolution Within the NA Fellowship*, will govern.

Intent: To inform groups and committees of the correct use of the NA symbol, trademark, and reproduced literature.

Maker: Brad K (RD Utah)

Jim (WB Chair) explained that if the WSC wants this already-approved language added, it can be done without a motion, to which the motion maker and body agree.

No need for a Straw Poll, moving on

Motion 43:

To remove the following language from "Approval Process for Recovery Literature" section indicated by a strikethrough from page 36 of the 2008 *GWSNA*.
Approval Process for Recovery Literature

…B.   Approval-form Literature

1.Approval-form literature is prepared by the World Board and is distributed for a period of time, considering translations, determined by the World Board of not less than one hundred fifty (150) days. The length of this approval period is determined by the World Board based on the needs of the fellowship and the piece being considered for approval. ~~The approval form of book length pieces will be available for one year prior to the conference where it is being considered.~~

Intent: To allow the World Board the option of more time and flexibility in the creation of book-length pieces.

Maker: Jeff K (RD Greater New York)

The WB recommends adopting and agrees with the intent of this motion. This reverses a motion that was passed in 2006 that the WB opposed.

Straw Poll on Motion 43: Very strong support

Motion 44:

A free internet connection will always be provided in the conference room at the WSC for all conference participants.
Intent: 8th Concept– Our service structure depends on the integrity and effectiveness of our communications.

Maker: David M (RD South Florida)

The motion-maker and some participants questioned why internet service was not negotiated with the hotel so that participants could upload live posts and information from the WSC floor. Jim (WB Chair) explained that meeting room internet charges are very expensive (believes to be $79 per day per connection), which is cost-prohibitive. Individual participants (or their regions) may cover this charge for themselves if they wish.

Straw Poll: Very limited support

Motion 46:

To change the following language about the length of term for Cofacilitators indicated by underline and strike-through, from pages 23 and 25 of the 2008 – 2010 *A Guide to World Services in NA*.

"The WSC Cofacilitators are two (2) individuals elected by a simple majority of the World Service Conference. The purpose of the WSC Cofacilitators is to preside over the business meeting of the World Service Conference. WSC Cofacilitators must have a minimum of eight (8) years clean time. The term ~~for each position will be one~~ is two (2) conference cycle~~s~~. ~~The Cofacilitators may be elected to two consecutive terms.~~ WSC Cofacilitators may not serve two full consecutive terms. WSC Cofacilitators are accountable to the World Service Conference."

"The ~~two~~ Cofacilitator nominee(s) receiving the most votes above the required 50% majority will be elected as the WSC Cofacilitator(s)."

"In order to keep the ideal of one-third of World Board seats, ~~and~~ one-half of the Human Resource Panel and one Cofacilitator rotating every two years, open positions at the conference on the World Board above eight, ~~and~~ on the HRP above two and Cofacilitator~~s~~ above one will be considered vacancies. If the conference chooses to fill a vacancy, the same majority is required for these positions as listed above but the World Board or the HRP or the Cofacilitators respectively will determine the term length after the election."

Intent: To make the Cofacilitator service position a two conference term immediately so at least one of the Cofacilitators has previous experience facilitating World Service Conference business sessions.

Maker: Ken M (RD Southern California)

Ken M (RD Southern California) explained this motion is intended to always have one experienced Cofacilitator. The WB asked for the cofacilitators to provide a recommendation if they chose; they declined.

Straw Poll: Strong support

Motion 47:

That the World Board undertake an evaluation of the efficacy of discontinuing the Human Resource Panel and replacing their functions with a process for the World Board to forward direct nominations for prospective World Board members or Conference Co-facilitators to the WSC. The board will submit a recommendation on this issue for possible action at WSC 2012.

Intent: After a decade of amendments and adjustments to the HRP Process, it may be time to look at other methods for identifying and forwarding prospective nominees for world service positions to the WSC. The World Board has active contact with "shining stars"; members throughout our fellowship that have special talents and experience, or who have helped in developing NA communities or participated in World Service Projects. Perhaps the board itself would be the best entity for identifying and bringing for candidates for consideration by the WSC.

Maker: Matt S (Northern California)

Matt S (RD Northern California) added that since the inception of the World Board, we have never been able to fill all WB positions. Discussion clarified that committing a motion to the WB would not effect change, but would direct the board to consider options and report back to the conference in 2012 regarding findings/recommendations.

Straw Poll on Motion 47: Some support

Straw Poll on Motion to commit Motion 47 to the WB: Strong support

Motion 54:

To allow any world board, HRP, or cofacilitator nominee to have five minutes of time prior to the election process to verbally qualify themselves to the conference delegates by personal appearance, video conference, phone conference, or any other technology that can be used to do so.

Intent: To allow the nominees to qualify in conjunction with the world pool information, due to the sense and personal input that often may get lost in written translation. This would at least allow the candidate the opportunity to express their qualifications personally.

Maker: Ed B (RD Mid-Atlantic)

Discussion included the point that this may be reverting to an "old" practice of questioning candidates at the conference, and the challenge of accommodating candidate presentations sessions in a an already-crowded WSC schedule. The WB recommendation was to commit and then straw poll the idea.

Straw Poll on Motion 54: Some support

Straw Poll on the Motion to commit Motion 54 to World Board: Limited support

Motion 48:

To immediately cease production of IP27 *For The Parents or Guardians of Young People*.

Intent: Primary purpose to carry the message to family members and friends of addicts. This piece of literature would be more appropriate for Nar-Anon.

Maker: Ron M (RD Buckeye Region)

Jimi S (WSC CF) explained that this motion would rescind action taken at the last conference and would require a 2/3 majority vote. It was also noted that the motion language calls to "cease production," not remove the IP from approved NA literature. Some participants express their belief that this IP is not appropriate as NA literature. The WB does not support removing it, as it is within NA's role to explain our program and this IP is a tool for members to use with family.

Straw Poll: Very limited support

Motion 49:

That any motions that substantially change the service structure or change the basic make-up of the conference be presented at the WSC for discussion and then be made a *CAR* motion sent back to groups and require a 2/3 majority to pass.

Intent: The groups do care about this and want to be included in this decision. Since it required a 2/3 majority to seat conference participants it should require the same to remove them.

Maker: Elliot (RD ABCD Region)

Elliot (RD ABCD) explained that this motion is an attempt to make sure that any service system proposals get discussed by the fellowship. Jim B (WB Chair) said that the Service System Project Plan indicates that the workgroup would have recommendations in the 2012 *CAR*. The WB opposes the motion because it inserts an extra step in the process of discussion at the conference before it goes into the *CAR*. Motion 49 may be ruled out of order because it would amend the project plan just passed in Old Business. To reconsider that motion would require a 2/3 majority. The discussion veered away from the motion to details about the Service System Project.

Straw Poll: Limited support

Motion 50:

To add a brief description of the conference approval track (CAT) in future editions of the *GWSNA*, to be listed under the World Service Conference Publications heading (on page 13-14 of the *GWSNA*).

Intent: This section includes description of the World Service Conference publication but doesn't have a brief description of the CAT. This motion would hopefully bring together both the brief description on page 9, paragraph 3 of the CAT and its distribution timeline on page 35, paragraph J.

Maker: Ken M (RD Southern California)

Jim B (WB Chair) said the WB has not done this because the CAT is a collection of documents, but that this does not require a motion and it can be done.

Straw Poll: not required

Motion 51:

That bilingualism i.e. a working familiarity with a language additional to English, is made by the World Board one of the selection criteria for members of workgroups developing new literature.

Intent: There is a specific cultural outlook built into the language of recovery. This is sometimes evident in terminology but more often in the cultural assumptions behind the words.

This cultural bias (specificity) can detract from the universality of the NA message.

Translations can certainly go a long way in expressing the message of NA in ways that are culturally appropriate.

Still, the Fellowship globally stands to benefit by having members develop new literature who have a greater frame of reference and of thinking than the one central language of NA. (English).

Maker: Konstantine M (RD Greece)

Konstantine M (RD Greece) indicated his belief that this motion would encourage multiculturalism, but he said that he will not be bringing this motion forward. Jim B (WB Chair) explained that the WB's practice is to include a variety of workgroup members, including those whose first language is not English.

Straw Poll not taken

Motion 52:

We move that the World Board, using WSC participants, develop a plan to implement a Consensus Based Decision Making process that, among other things, would eliminate the use of motions at the WSC.

Intent: To provide a more spiritual method of doing business.

Maker: Karyn W (RD Show-Me)

Jim B (WB Chair) said that the WB agrees with the spirit and intent, and recommended to commit the motion to the WB and discuss in WSC processes session.

Straw Poll: Strong support

Motion 53:

To direct the WB to post and/or send to RDs a copy of the minutes of the WB meetings within a timely manner after they meet. This practice to start at the close of WSC 2010.

Intent: To make a step in the direction of fulfilling our eighth concept by allowing some transparency of the WB to the RD.

Maker: Wesley K (RD Upper Midwest)

Wesley K (RD Upper Midwest) explained that this originated from a group in his region and read the Eighth Concept. Jim B (WB Chair) explained that *NAWS News* is available for free to anyone who requests it and that this publication summarizes what happens at each WB meeting. WB meeting minutes are not approved until after the next board meeting and posting corporate minutes to the internet is not legally advisable.

Straw Poll: Very limited support

New Business Decisions

Jack explains that the discussion portion of the session has ended and formal new business is beginning.

> Roll call #3 was conducted [See Appendix A], showing 124 participants present. 83 represents a 2/3 majority. 63 represents a simple majority.

Motion #25   It was M/C World Board
To approve the Public Relations project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.
Motion carried by voice vote

Motion #29   It was M/C World Board
To approve the Service Material project plan for inclusion in the 2010-2012 Narcotics Anonymous World Services, Inc. budget.
Motion carried by voice vote

Motion #30   It was M/C World Board
To adopt the 2010-2012 Narcotics Anonymous World Services, Inc. budget
Motion carried by voice vote

Motion #31   It was M/C World Board
To recognize Denmark as a seated World Service Conference participant beginning at the close of WSC 2010.
Motion carried by voice vote

Motion #32   It was M/C World Board
To recognize Lithuania as a seated World Service Conference participant beginning at the close of WSC 2010.
Motion carried by unanimous consent

Motion #33   It was M/F World Board
To revise the conditions of the moratorium adopted at WSC 2008 as follows:
To place a moratorium on the current *Criteria for Recognition of New Conference Participants* from *A Guide to World Services in NA* until WSC 2012. ~~The World Board would continue to make recommendations to the conference in 2010 and 2012 concerning regions that did not result from a division of a conference seated community.~~ <u>No regions will be considered for seating at WSC 2012.</u>

Intent: To allow the conference time to discuss WSC seating and the attendant policies without the added consideration of new regions requesting seating for this one conference only.

Motion failed by standing vote 80/40/1/0   yes/no/abstain/present

Appeal the decision of the chair on the vote count. The decision was upheld.

Motion #34   It was M/C World Board

    To remove the following language about The NA Way Magazine, indicated by strike-through, from page 18 of the 2008 *A Guide to World Services in NA***.**

        The World Service Office publishes *The NA Way Magazine***: our fellowship's international journal. The magazine provides both a forum for sharing about NA recovery, unity, and service, as well as information about world services.** ~~Produced in English, The NA Way is translated into the primary languages spoken in Narcotics Anonymous. The magazine is distributed four (4) times a year, at no cost to subscribers, to every trusted servant and NA group contact address in the WSO database, as well as any member who asks to be included in that mailing list.~~ **The magazine is edited by WSO staff and an editorial board appointed by the World Board.**

Intent: To allow the World Board the time and flexibility to experiment with changes to the automatic distribution of The NA Way Magazine.

Motion carried by voice vote

Motion #35   It was M/C World Board

    To change the following language for the Local Support Committee of WCNA, indicated by underline and strike-through, from page 39 of the 2008 A Guide to World Services in NA.

        <u>**WCNA Workgroup**</u> ~~**Local Support Committee**~~

Purpose

        Although the World Board has the responsibility for the world convention, the <u>**WCNA Workgroup**</u> ~~**local support committee**~~ **plays an important role in its success. The purpose of the WCNA Workgroup** ~~**support committee**~~ **is to support** <u>**the World Board**</u> ~~**World Services**~~ **in specific areas of planning and implementation by providing input, volunteers, and assistance.**

~~**Composition**~~

~~**The support committee consists of up to 15 members based on the needs of the specific event. This includes an administrative committee that consists of two persons serving as Co-chairs and one person serving as Secretary/Treasurer. The number of additional members needed for the support committee will be provided for each event.**~~

~~**The clean time requirement for all support committee positions is five years. These positions are all elected by the local region on behalf of the World Board. Once elected, they are accountable to the World Board and responsible to provide reporting to the region.**~~

~~**The types of tasks assigned to the support committee vary from convention to convention. Generally, the administrative committee is responsible for communicating with world services, the region, and the rest of the support committee; disbursing funds when necessary; and keeping a record of the activities and meetings of the support committee.**~~ **Volunteer recruitment, training, and scheduling is one of the most important and time consuming jobs in the planning and success of a world convention.**

        The direction and focus is set by world services. The World Board will provide each <u>**WCNA Workgroup**</u> ~~**support committee**~~ **with a list of its responsibilities.**

Intent: To make the language describing this workgroup better reflect the current practices of NAWS.

Motion carried by voice vote

Motion #52   It was M/S/Committed Karyn W (RD Show-Me) / Kitty I (RD Australian)
We move that the World Board, using WSC participants, develop a plan to implement a Consensus Based Decision Making process that, among other things, would eliminate the use of motions at the WSC.

Intent: To provide a more spiritual method of doing business.

M/S/C to commit to the World Board Jim B (WB)/ Jason W (RD Alabama/NW Florida)

Motion committed by unanimous consent

Motion #23   It was M/S/F David M (RD South Florida)/Kenneth B (RD New Jersey)
To amend GWSNA Addendum D WSC Rules of Order #5 to read, "When a~~ motion~~ regional proposal has been introduced ~~and seconded~~ it will be displayed and then posted on the NAWS Discussion Board so that it is visible to all members of the fellowship."

Intent: To build better communication throughout the fellowship by providing complete transparency to all NA members of what is happening at the World Service Conference, and to make use of the NAWS Discussion Board to stimulate more interest from the fellowship of what happens at the WSC.

There was no objection to amending Motion 23 as indicated above.

M/S/F to commit to the World Board Mark H (WB) / JJ (RD Minnesota).

Motion failed by voice vote

Motion #49   It was M/S/F Elliot L (RD ABCD) / Kenneth B (RD New Jersey)
That any motions that substantially change the service structure or change the basic make-up of the conference be presented at the WSC for discussion and then be made a *CAR* motion sent back to groups and require a 2/3 majority to pass.

Intent: The groups do care about this and want to be included in this decision. Since it required a 2/3 majority to seat conference participants it should require the same to remove them.

Motion failed by voice vote.

The WB chair provided assurance that the board intends to place recommendations resulting from the service system project in the *CAR*.

Motion #39   It was M/S/F Chris K (RD Wisconsin) / Brad K (RD Utah)
To limit the World Board responses on motions in the *Conference Agenda Report* to the same word count as the regional rationale.

Intent: To ensure equality in our discussions of issues.

M/S/F to substitute Jeremy T (AD Upper Midwest) / Dwayne B (RD Northern New Jersey)
To remove the last two sentences in *A Guide to World Services in NA* in the first paragraph of page number 14 and to replace those sentences with: "Both the region and the world board have a limit of 500 words of commentary regarding the motion made by that region."

Intent: In an attempt to achieve a "we" atmosphere throughout local and world services of Narcotics Anonymous and to allow for an even response to a motion as a result of consensus-based decision making.

Motion to substitute failed by voice vote

Motion 39 failed by voice vote

Motion #54   It was M/S/F Ed B (RD Mid-Atlantic) / Bill H (RD New England)
To allow any World Board, HRP, or cofacilitator nominee to have five minutes of time prior to the election process to verbally qualify themselves to the conference delegates by

personal appearance, video conference, phone conference, or any other technology that can be used to do so.

Intent: To allow the nominees to qualify in conjunction with the world pool information, due to the sense and personal input that often may get lost in written translation. This would at least allow the candidate the opportunity to express their qualifications personally.

Motion failed by voice vote

Motion #43   It was M/S/C Jeff K (RD Greater New York) / Jeremy F (RD Northern New England)

To remove the following language from "Approval Process for Recovery Literature," indicated by a strike-through from page 36 of the 2008 *GWSNA*.
Approval Process for Recovery Literature

...B.   Approval-form Literature

1. Approval-form literature is prepared by the World Board and is distributed for a period of time, considering translations, determined by the World Board of not less than one hundred fifty (150) days. The length of this approval period is determined by the World Board based on the needs of the fellowship and the piece being considered for approval. ~~**The approval form of book length pieces will be available for one year prior to the conference where it is being considered.**~~

Intent: To allow the World Board the option of more time and flexibility in the creation of book length pieces.

Motion carried by 2/3 voice vote

Motion #46   It was M/S/C Ken M (RD Southern California) / Dan F (RD Washington/NW Idaho)

To change the following language about the length of term for Cofacilitators indicated by underline and strike-through, from pages 23 and 25 of the 2008 – 2010 *A Guide to World Services in NA*.

"The WSC Cofacilitators are two (2) individuals elected by a simple majority of the World Service Conference. The purpose of the WSC Cofacilitators is to preside over the business meeting of the World Service Conference. WSC Cofacilitators must have a minimum of eight (8) years clean time. The term ~~for each position will be one~~ is two (2) conference cycle<u>s</u>. ~~The Cofacilitators may be elected to two consecutive terms.~~ <u>WSC Cofacilitators may not serve two full consecutive terms.</u> WSC Cofacilitators are accountable to the World Service Conference."

"The ~~two~~ Cofacilitator nominee<u>(s)</u> receiving the most votes above the required 50% majority will be elected as the WSC Cofacilitator<u>(s)</u>."

"In order to keep the ideal of one-third of World Board seats<u>,</u> ~~and~~ one-half of the Human Resource Panel <u>and one Cofacilitator</u> rotating every two years, open positions at the conference on the World Board above eight<u>,</u> ~~and~~ on the HRP above two and Cofacilitator~~s~~ above one will be considered vacancies. If the conference chooses to fill a vacancy, the same majority is required for these positions as listed above but the World Board or the HRP <u>or the Cofacilitators</u> respectively will determine the term length after the election."

Intent: To make the Cofacilitator service position a two conference term immediately so at least one of the Cofacilitators has previous experience facilitating World Service Conference business sessions.

Motion carried by 2/3 voice vote.

Motion #41   It was M/S/F Ken M (RD Southern California) / Dan F (RD Washington/NW Idaho)

To change the language in the GWSNA, on page 16 and 25 from "eight (8)" to "six (6)" as listed below.

Terms

The length of term for board members shall be six years. All members of the board are eligible for election for two consecutive terms.

To maintain the ideal of one-third of board seats rotating every two years, if the World Service Conference chooses to elect more than <u>six (6)</u> ~~eight (8)~~ board members at the same time, the term lengths will be determined by volunteers and then by random drawing at the first World Board meeting following the WSC.

Elections

1. ...

> **b) In order to keep the ideal of one-third of World Board seats and one-half of the Human Resource Panel rotating every two years, open positions at the conference on the World Board above <u>six</u> ~~eight~~ and on the HRP above two will be considered vacancies. If the conference chooses to fill a vacancy, the same majority is required for these positions as listed above but the World Board or the HRP respectively will determine the term length after the election.**

Intent: To eliminate the contradiction on this section of the *GWSNA*.

Motion failed by voice vote

Motion #36   It was M/S/F Dave M (RD South Florida) / Wesley K (RD Upper Midwest)

In addition to the *NAWS Annual Report* NAWS will create a separate profit & loss statement for all future world conventions. This report will be event specific and include all expenses for NAWS staff and the World Board to attend the events.

Intent: To give the fellowship the exact cost to have these events.

Motion failed by voice vote

Motion #20   It was M/S/F Dwayne B (RD Northern New Jersey) / Kathy B (RD Chicagoland)

To recognize Malta Region as a seated World Service Conference participant beginning at the close of WSC 2010.

Intent: That this community geographically isolated can bring its voice to the WSC.

M/S/F to commit to the World Board Ron H (WB) / Mark H (WB).

Motion to commit failed by voice vote

Motion failed by voice vote

Saturday, 1 May

WSC Processes & Moving Forward with a Common Vision

10:30 am – 12:20 pm

Session led by Jim B (WB Chair) and Anthony E (NAWS ED)

Jim began the session by explaining that since the start of the session was pushed back to 10:30 due to the New Business session ending at 2:50 am, this session will combine the

WSC Processes and Moving Forward topics. This session focused on seeking a sense of the body through straw polls. Following are the results.

WSC Processes

- Would you support the idea of the board discussing or looking for ways for regions to pass ideas for consideration without need for regional motions at WSC 2012?

  Straw Poll: No objections

- The same idea/development process would also apply to new business?

  No need for a straw poll. Already covered in the previous discussion.

- Zonal meetings or zonal reports?

  ZONAL MEETINGS–over half the body wants to keep this session

  ZONAL REPORTS–about a third of the body want to keep this session

- Taking a break mid week at the Calamigos Ranch?

  Straw Poll: Overwhelming support to keep it

  Many questions came up about the cost. NAWS promised a breakdown of WSC 2010 expenses in the future.

- RD Sharing Session—was it of value to you?

  Straw Poll: Strong support to continue this session

Literature Development Process

We encourage you to continue to submit your ideas for the literature development process, so it can continue to be developed and refined.

The literature survey will still be released to the fellowship to get a sense of what the literature priorities are. We need delegates help to get the word out and to encourage members to participate.

Internet Issues

- NAWS Facebook page—should we pursue ways to use the tool as a means for communication and presence there, while looking for ways to preserve members' anonymity?

  Straw Poll: Strong opposition

Service System

We will be framing the discussion and developing presentation tools (including visual aids) for you immediately following this conference. We have heard your comments about the names for the units.

We will create a page on na.org for the project, where these materials will be made available. We will also work on formats for reporting back to us and providing input.

NA Way

- Do you support the idea of looking for ways to solicit donations to offset the cost of the magazine?

  Straw Poll: very strong support

- Purging the *NA Way Magazine* subscription database and requiring those members and groups who wish to remain subscribed to re-subscribe? (It will still be available online free of charge; the purge may or may not be necessary for e-subs. We will research bulk subscriptions for areas and regions.)

  TO REQUIRE ALL SUBSCRIBERS TO RESUBSCRIBE–no objections

Elections

What are the difficulties we have in establishing confidence in the nominees for World Board elections? How can we be more effective? Would you be willing to answer questions (through some anonymous medium) about how to improve our elections process?

- DO YOU WANT TO BE SENT A QUESTIONNAIRE?–

    Straw Poll: Very strong support

We are taking this as your commitment to participate.

Communication

Please help us by updating your RD contact information as your positions turn over.

- What do you think about the idea of keeping the conference participant bulletin board more relevant to current participants by limiting use to current and (single) previous-cycle participants?

    Straw Poll: Very strong support

We have tried to survey conference participants, asking about the topics you would like to hear discussed at the conference, but with limited responses. We will continue to seek ways to hear from you.

In this cycle, we expect that we will make use of zonal forum participation as a way to talk about the service system project. We would like our zonal participation to continue to grow as part of the information feedback loop.

Each World Board member will have a list of RDs to stay in one-on-one contact with. This is not meant to be your exclusive way to be in contact with NAWS, or as an "official" contact. It is an experiment to provide personalized contact. We will be making new assignments for the coming cycle. (Again, please update your contact information with us, especially if you don't hear from anyone on the board.)

FTP Access: Many of the materials you have seen and some of the input we have collected will be put on a CD and mailed to all conference participants, but it will also be available on the FTP site in the meantime. We encourage you to use this information responsibly.

As a multi-lingual conference, we have experienced challenges. We all need to strive to remain mindful of this in our participation at the WSC. Perhaps the translators will come up with a list of suggestions to improve our communication skills at the conference.

ISSUE DISCUSSION TOPICS

We will provide session profiles on: Self-Support IPs, *In Times of Illness, A Vision for NA Service,* A group/member-focused topic

> The WSC 2010 Summary of Decisions is a supplement to this document and contains the following:
>
> - Lists of adopted motions, decisions reached by straw poll or without objection, committed motions, defeated motions, and motions discussed but either adopted or not brought to business session
> - Statistics on participants attending WSC 2010
> - Website snapshot as of March 2010
> - Review and input for recent projects
> - NA Way statistics
> - WSC ballot

APPENDIX A: ROLL CALLS

Region	Roll Call 1 Here	Roll Call 2 Here	Roll Call 3 Here
ABCD Region	1	1	1
Alabama NW Florida Region	1	1	1
Alaska Region	1	1	1
Al-Sask Region	1	1	1
Aotearoa New Zealand Region	1	1	1
Argentina Region	1	1	1
Arizona Region	1	1	1
Arkansas Region	1	1	1
Australian Region	1	1	1
Baja Son Region	1	1	1
Best Little Region	1	1	1
Brazil Region	1	1	1
Brazil Sul Region	1	1	1
British Columbia Region	1	1	1
Buckeye Region	1	1	1
California Inland Region	1	1	1
California Mid-State Region	1	1	1
Canada Atlantic Region	1	1	1
Carolina Region	1	1	1
Central Atlantic Region	1	1	1
Central California Region	1	1	1
Chesapeake & Potomac Region	1	1	1
Chicagoland Region	1	1	1
Chile Region	1	1	1
Colombia Region	1	1	1
Colorado Region	1	1	1
Connecticut Region	1	1	1
Costa Rica Region	1	1	1
Eastern New York Region	1	1	1
Egypt Region	1	1	1
El Salvador Region	1	1	1
Finland Region	1	1	1
Florida Region	1	1	1
France Region	1	1	1
Free State Region	1	1	1
Georgia Region	1	1	1

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Region	Roll Call 1 Here	Roll Call 2 Here	Roll Call 3 Here
German Speaking Region	1	1	1
Greater Illinois Region	1	1	1
Greater New York Region	1	1	1
Greater Philadelphia Region	1	1	1
Greece Region	1	1	1
Guatemala Region	1	1	1
Hawaii Region	1	1	1
Indian Region - SIRSCONA	1	1	1
Indiana Region	1	1	1
Iowa Region	1	1	1
Iran Region	1	1	1
Ireland Region	1	1	1
Israel Region	1	1	0
Italy Region	1	1	1
Japan Region	1	1	1
Kentuckiana Region	1	1	1
Lone Star Region	1	1	1
Louisiana Region	1	1	1
Metro-Detroit Region	1	1	1
Mexico Region	1	1	1
Michigan Region	1	1	1
Mid-America Region	1	1	1
Mid-Atlantic Region	1	1	1
Minnesota Region	1	1	1
Mississippi Region	1	1	1
Montana Region	1	1	1
Mountain Valley Region	1	1	1
Mountaineer Region	1	1	1
Nebraska Region	1	1	1
NERF Region - NE India	1	1	1
New England Region	1	1	1
New Jersey Region	1	1	1
Nicaragua Region	1	1	1
North Carolina Region	1	1	1
Northern California Region	1	1	1
Northern New England Region	1	1	1
Northern New Jersey Region	1	1	1
Northern New York Region	1	1	1
Norway Region	1	1	1

Region	Roll Call 1 Here	Roll Call 2 Here	Roll Call 3 Here
Ohio Region	1	1	1
OK Region	1	1	1
Ontario Region	1	1	1
Pacific Cascade Region	1	1	1
Panama Region	1	1	1
Peru Region	1	1	1
Philippines Region	1	1	0
Poland Region	1	1	0
Portugal Region	1	1	1
Quebec Region	1	1	1
Region 51	1	1	1
Region Del Coqui	1	1	1
Rio Grande Region	1	1	1
San Diego Imperial Region	1	1	1
Show-Me Region	1	1	1
Sierra Sage Region	1	1	1
South Africa Region	1	1	1
South Dakota Region	1	1	1
South Florida Region	1	1	1
Southern California Region	1	1	1
Southern Idaho Region	1	1	1
Spain Region	1	1	1
Sweden Region	1	1	1
Tejas Bluebonnet Region	1	1	1
Tri-State Region	1	1	1
UK Region	1	1	1
Upper Midwest Region	1	1	1
Upper Rocky Mountain Region	1	1	1
Uruguay Region	1	1	1
Utah Region	1	1	1
Venezuela Region	1	1	1
Volunteer Region	1	1	1
Washington/N Idaho Region	1	1	1
Western New York Region	1	1	1
Western Russia Region	1	1	1
Wisconsin Region	1	1	1
Name			
WB - Arne H	1	1	1
WB - Craig R	1	1	1

Region	Roll Call 1 Here	Roll Call 2 Here	Roll Call 3 Here
WB - Franney J	1	1	1
WB - Jim B	1	1	1
WB - Junior	1	1	1
WB - Mark H	1	1	1
WB - Mary B	1	1	1
WB - Michael C	1	1	1
WB - Muk H	1	1	1
WB - Paul C	1	1	1
WB - Piet D	1	1	1
WB - Ron B	1	1	1
WB - Ron H	1	1	1
WB - Ron M	1	1	1
WB - Tom M	1	1	1
WB - Tonia N	1	1	1

	Roll Call 1	Roll Call 2	Roll Call 3
Total participants present	**127**	**127**	**124**
Number of regions present	111	111	108
2/3 majority	85	85	83
Simple majority	64	64	63

Old Business--only RDs vote

	Roll Call 1	Roll Call 2	Roll Call 3
Number of regions present	111	111	108
2/3 majority	74	74	72
Simple majority	56	56	55

Seated but Not Attending this Conference:
Ecuador
Le Nordet
Nepal

APPENDIX B: HEALTHY SERVICE SYSTEM HANDOUT

What a Healthy Service System Looks Like

- Unified, we work together in an atmosphere of recovery, with a spirit of cooperation, to achieve a common vision
- All of our efforts are inspired by our primary purpose and our core spiritual principles
- We move from a system of "limitations" to a system of opportunity
- The system is flexible, allowing for varying conditions around the world, and so it allows for diverse means to work toward our common goals.
- We are open to new ideas, and adaptable to all cultures and languages
- We have a culture of planning and creativity within all elements of the service system.
- Each element of the service system has the resources it needs to fulfill its purpose
- All parts of the service system understand their roles and responsibilities *and value*, and are empowered to contribute (time, talent, treasure)
- The system engages and empowers individual members; NA members are attracted to service work and stay involved. Participating in service is seen as a vital part of recovery
- There is a more open flow of communication—clear, timely, accurate, and relevant information—throughout the service system.
- NA nurtures productive and cooperative relationships within the fellowship and with the public
- There is a positive impact on external recognition, credibility and respect for NA
- NA continues to grow and to save lives

APPENDIX C: SAMPLE NAWS ENVIRONMENTAL SCAN

The NAWS Scan: Using Information to Make Good Decisions

Collect	Analyze	Act
What do we hear, observe?	*What does it mean?*	*What should we do about it?*
▪The UN continues to put more funding into drug interdiction than treatment. ▪The medical communities lean more toward drug replacement therapies. ▪Medication abuse is one of the more prevalent causes of relapse. ▪Medical residents receive only 0 to 6 hours of addiction training. ▪Increase in drug courts and referrals from drug courts. ETC...	Groups may become overwhelmed with members from drug courts who have different expectations of NA. NA philosophy may be increasingly in conflict with prevailing attitudes about treatment . . . may cause confusion among the membership. NA credibility as a program of recovery may weaken.	*Provide clear guidance and support on philosophical issues that challenge NA groups.* (Objective 6) Local leaders have the tools to address several complex issues currently facing the fellowship. (2010 Outcome) Approaches: ▪Publish *In Times of Illness* . . . . ▪Collect best practices on how to respond to drug courts and develop tools and discussions . . . .
▪Donations continue to increase, but not at the same rate as expenses. ▪Income from literature sales continues to increase, but not at the same rate as production expenses. ▪A culture of supporting NAWS through direct fellowship and group donations does not exist. ▪There is heavy reliance on conventions and events as sources of funds. ▪Demand for service is increasing at the same time that resources are declining. ETC...	The level of service provided is not sustainable into the future. The general fellowship may not see the value of the work NAWS is doing in furthering the NA vision on a global scale. NAWS may need to look at additional sources of revenue.	*Raise awareness and a sense of responsibility on the part of the fellowship to adequately fund the cost of services, throughout NA, including NAWS.* (Objective 13) Increase the level of fellowship contributions throughout the service system. (2010 Outcome) Approaches: ▪Initiate a 3-year message campaign that builds on group donations ▪Create self-support session profiles and tools...

The Importance of Scanning

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