

Narcotics Anonymous World Services, Inc.
Approved World Board Minutes
23-26 January 2013



Thursday 24 January

Service System Day with Jim DeLizia

The primary topic of discussion was SNP Local Service Coordination - How can an SNP effectively perform one of its primary functions – to coordinate local service bodies as needed into an efficient system

Next Steps

- Use discussion results to frame facilitated discussions with Regions, and bring results to next meeting.
- Continue to refine ideas on how to address challenges and the impact of a large or small SNP on local service coordination.
- Have a more detailed discussion on the operation of an SNP – how would it work at a practical level as part of a service system.

Funding of Delegates to the Conference

?? Should the policy of funding delegates to the conference be changed??

➤ **Greater insight into whether change is needed and what the options are**

Motion 10 from the 2000 *Conference Agenda Report* and its intent read from the Two year conference cycle project material.

Some history on cost:

WSC 2012	US	Non US	Total				
Delegates	67	45	112				
	\$113,230	\$127,800	\$241,030	2000	\$121,734		
Alternates	61	22	83	2002	\$241,919	130000	111919
	91%	49%	74%	2004			
	\$103,090	\$62,480	\$165,570	2006	\$380,219		
				2008	\$517,648		
				2010	\$399,610		
				2012	\$473,719		
 Hotel	 79	 790					
Food	55	550					
US travel average		350	1690				
Intl travel average		1500	2840				

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Business Plan Members attending: Susan Chess, Daniel Schuessler, Khalil Johnson and Bob McDonough



Friday 25 January

Strategic Plan Framing Day with Jim DeLizia

The World Board was joined by the Business Plan group members for the Strategic Environmental Scan Discussions. Day began with the World Board and Business Plan Group member introductions. This was followed by an overview of the day's agenda on the Environmental Scanning/Strategic Plan work.

Strategic Warm up Discussion

An overview provided regarding the development and formulization of the Strategic Plan which happened about 10 years ago. Today the body will be asked to think about where we are right now and what those opportunities are for the future.

First exercise will focus on where we've been, tells us something about the history (where we've been and shouldn't forget) and where we could go that provides energy, hope and focus. We'll end with framing the question that has to be answered about where we are.

Leadership team – shared vision – important to articulate where we are as an organization and how others view us and speak about that – better understand mechanics and each other.

Past

- 1992 running out of money, raised cost of Basic Text, 1996 cutting staff and trying to figure out which bills to pay = financial crisis
- Unification behind great concepts and unified budget, one board, NAWS under one umbrella, Integrated International fellowships into our service bodies = worldwide fellowship
- Behind in technology and always trying to catch up
- Fellowship touch and go for a moment, Organization that struggled to exist and almost became extinct. Expansion of the reorganized world
- Inefficiency and waste happening a long time ago, mistrust
- How much better is the relationship between the those in the room

Future

- Growth, new people new generations
- Maximize ways to communicate with the fellowship
- Continue to do what we are here to do – sustainable growth
- That the fellowship continue to grow so there is less reliance on the US fellowships
- We want 80% of contributions to pay for services, fulfill our mission statement and a 2 year prudent resource.

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Public Relations

- NAWS takes a leadership role on issues affecting the fellowship/NA (shape the message/outcomes)
- Clarify; distinguish NA (e.g. spiritual, safe, compatible, etc.)
- Build strong relationships to create NA advocates
- Need adequate, consistent NA resource/representation with government, media, professional community

System-wide Funding

- Member commitment (every member)
- Move from literature driven to more diverse revenue mix
- Literature/FD supported by contributions
- New messaging and strategy needed for fund development
- Impact on RSOs
- Use of technology... literature development/delivery, fund development, etc.

Member Support

- Retention of members
- Increased support to groups on how to use tools to deal with changes in member profile, etc.
- Strategy for dealing with DRT issue (need dialog, not just an IP)
- Close gap on number of languages vs. translated literature

There was a SWOT analyses exercise on the impact of the environmental scan data followed by defining areas for improvement for the next cycle.

Next Steps in Plan Development

The board identified preliminary outcomes to be achieved by 2016. The material will be edited and presented back to the board for next step in the process.

The board ended business for the day at 5:15pm and went directly into a sharing session of the board.

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Thursday 4 April

Service System Day with Jim DeLizia

The Board reviewed agenda topics some of which are SNP and local service coordination, attendance at the conference and by whom, role of zones and time permitting next steps or what's left with the Service System Project.

SNP Local Service Coordination

What does State Nation Province local service coordination look like operationally?

The board formed ideas regarding bigger roles of SNP like providing a communications link between the World Service Conference and local communities, assisting from state wide with fellowship development in unchartered/emerging areas and assisting with planning, organizing assemblies, etc. Another idea is that SNPs could engage in communications with each other.

Everyone brainstormed Communications, Human Resources, and Finances and SNP and recorded ideas of how and what the SNP can do—focusing on challenges and approaches, etc.

Insights Gained from Discussion Regarding SNPs

1. SNP model will work for most states/countries.
2. There are essential functions that have to be performed in every case (PR, FD, Learning Days), but the *form* of how those functions are performed may look different.
3. A SNP may not need a full local service Board; could be a streamlined structure to handle core tasks.
4. Transition considerations:
 - a. . *Degree of change*. A 'one state' region now that simply needs to change its hat to an SNP, vs. an SNP that now has multiple regions and will require more significant change.
5. Necessity of an effective planning model and reporting/accountability loop for members to feel a part of the decisions regarding what needs to be done and how the money is used.

Next discussion concerned exploring Alternate Delegate roles in the new service system, as well as exploring and refining thoughts on Alternates at the conference, their roles at the conference and WSC attendance value

Next discussion involved exploring the roles of in the new service system, what's thought to be essential and optional, what are barriers to evolution of zones and possible next steps.

After having accomplished agenda items discussion goals for the day the board stayed for a sharing session. The meeting adjourned for the day at 5:15pm.

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Saturday 6 April

CBDM and WSC Rules of Order

The Executive Committee talked about the WSC Rules of Order and CBDM on Tuesday and recommending that something be offered for consideration on the CBDM for CAT. Discussion touched on cofacilitators and time to get acclimated.

There was some discussion regarding the conference indicating some behaviors were not liked and the World Board committed to providing ideas for a change. Straw poll at previous conference indicated participants being okay to limiting speaking time to 2 minutes and stopping the line at a certain points in debate. Some ideas proposed were limiting the number of times a person speaks and/or finding ways to hear more from quieter Delegates.

Because conference participants arrive with regions' conscience and it's rare that people votes are changed by new information old business should be simple. CBDM hasn't really been incorporated in Old Business and that is where a handful people speaking to every motion and amendments are the challenge and why Executive Committee discussed forwarding CBDM description, offering a number times a person speaks that gets participants attention and that it is focused on Old Business. Old Business session and Old Business discussion are different with same dilemma.

Discussion of CDBM by board resulting in the following:

No objection: to report dilemma, not having any concrete solutions, need dialog, not recommending a number limit because the goal is to hear all perspectives but ask everyone to think about alternatives like calling on people, using digital clock, etc. as ways to get more dialog mix. Will also report wanting to come up with ways to make participants more aware like totaling number of motions still needing to be accomplish and telling body what it will take to get achieve goal gives conference more responsibility for own behavior. This will be written up and sent back to the board.

Medicalization of Treatment Medical Roundtables Report

Roundtable had good audience, great topics were discussed. They really want and like speaking with their peers. Addiction specialist chairperson is thinking of adding treatment professionals to the next roundtable because they know that a platform needs to be made to have a real discussion.

IDT's for the cycle

IDT's are Group conscience, Vision, Collaboration and now the Third Tradition. Board will decide when to champion the IDTs and ask for more feedback on them. Reminders about collecting their data and actually using information will be reported.

Third Tradition workshops

Initial input received was concern over NAWS trying to be convincing that DRT is a viable method of recovery. However once session began discussion more positive.

We will continue to reemphasize not changing definition of abstinence, only looking for ways to welcome everyone, being more conscience that this is message of love and our need to continue welcoming the newcomers at meetings. The board's discussions about removing bulletins and/or

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bulletin 29 were not communicated properly. Clarify the differences between DRT, Third Tradition workshop and bulletins.

No objection to drafting an article for NA Way Magazine. We will also post the 3rd Tradition session profile to the web. This discussion will be forwarded from the board to the conference.

Review of existing bulletins (including 29)

The board understands that NA is a program of total abstinence. The board is not taking a position or drawing a line in the sand but do need to talk about issue because it's being imposed on us. Report that the previous decision regarding removing the bulletins were made based on a reaction from a reporter regarding paper not being welcoming to everyone.

A board member sees all the bulletins as historical documents, bulletins no longer communicate how we feel about many of the subjects in NA, they are outdated and some particularly offensive. Want us to be aware information speaks volumes about NA to public.

No one objected to the letter regarding bulletin 29. Post the bulletins on SharePoint and board can begin discussion on the bulletins and there will be an offline discussion on how to prioritize list. Bulletin 29 is to be posted and discussed on SharePoint

No objection adding 'Our relationship with Nar-Anon to the list of future discussions.

Fellowship Discussions

The challenge is allocating and prioritizing time to talk about the list of items. Need to figure out how to prioritize.

Use of the Conference Participant bulletin board

If the bulletin board is going to stay up then a more useful way to utilize it needs to be created. It is believed that because of the ability to repost comments from users impedes the bulletins board users from posting/using. There has also been some speculation that some conference participants are letting others use their passwords to gain access to the Conference Participant Bulletin Board.

A board member and staff will develop something that says why the World Board started the bulletin board and its location. Will articulate the board's thoughts regarding the possibility of taking the board down because of lack of use and the damage reposting other peoples comments is causing (not beneficial). If less than 50% of conference participants respond up until the conference report, we'll tell conference participants that the desire is take it down.

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10-13 July 2013



Thursday 11 July

Service System Day with Jim DeLizia

The meeting opened with a moment of silence at 9:10am, followed by the serenity prayer and followed by a review of the day's agenda items focused toward the service system.

Warm up exercise helped each person at the table know a little bit more about each other.

Service System – July Meeting Discussion Notes

Discussion Question: How can the World Service Conference evolve as an effective, efficient body that demands less of NAWS resources? What is our vision for the Conference that includes, in part: a) delegate funding that is not automatic, and b) a new role for alternate delegates that does not include attendance at the Conference?

Recommendations

Delegate Funding

- Recommendation: Needs based funding option (see January 2013 Service System Discussion notes)

Alternate Attendance

- Recommendation: Eliminate Alternate attendance at the Conference
- Rationale:
 - Sustainability and cost of the Conference
 - Cost for the Region and World Services
 - Greater value for communities, with more dollars for fellowship development and home service
 - Refocus of the role of the Alternate on support with the Region and support for the Delegate, leading to improved communication, support and training within the Region
 - Greater expectation that the Delegate will bring back results and information (transparency, accountability)
 - Greater value to the Region
 - Enhanced quality of discussion at the Conference
 - more in-depth discussion
 - more effective practice of CBDM
 - greater diversity with a smaller group
 - Greater balance of Conference participation from regions around the world
 - Re-energized, more impactful and committed role for the delegate

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WSC Seating

The World Board not going to recommend that any region is seated at WSC 2014.

Projects and Transition Plan

NAWS budget with cover that describes what is happening in the upcoming cycle, explains essential services and project based decisions, the transition plan for SSP, explains the necessary revisions to the guide to World Services will be drafted and sent out for board review and input.

World Convention

WCNA 35 Update

WCNA stats shown on the projector, some highlights from the convention are:

- A philosophy regarding newcomer packages is something that must be discussed and decided in the near future.
- Philadelphia had the largest institutional attendance ever on Unity Day call (101 correctional facilities).
- We received positive media attention, had 2 radio podcasts one of which was so popular they re-ran it on that radio station in response to public requests. All of our workshops had great attendance, marathon meetings always full; and our banquet was the largest we've ever had.
- In the future and depending on the location we're going to start looking into integrating a cruise before or after a world convention.
- After 2015 we will begin entertaining quotes from Jewelry vendors.

The floor opened for thoughts and observations on the world convention in Philadelphia.

WCNA 36 Brazil

The plan is to go on sale for Brazil by April 2014 and it will take place in June 2015.

Normal practice for a location like Brazil is to sell packages like convention, hotel and flight, etc. It is also the norm to allow for payment to be made over time. Packages and working out a method that allows for segmented payments will need to be worked out, it will require more work from staff to manage as well as take a bit more planning.

As information gathered it will be reported back to the board.

Public Relations

The United Nations requested a meeting with NA Public Relations Manager to assist members from China. What this is illustrating is that our consistent participation at these events bears fruit in many unintended ways. There will be a future discussion regarding China and Public Relations. Republic of China, Macau is working to add NA to their Treatment Centers in the aftercare programs and Hong Kong PR is willing to bring meetings into treatment centers.

During the Macau (IFNGO) event, we learned that the four meetings with Indonesian government and Rehab Director in 2011 had a positive outcome. In a year's time, all their government operated TCS have NA in their aftercare programs.

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Local Service Basics

It's important that the LSU/LSB include planning and planning cycle information, assembly value and how it involves members, embodies concepts, and that reader's understand importance because this calls for its members to contribute. That is also encompass the understanding of CBDM.

The connection between concepts and the service cycle should be shown, a survey tool and/or the idea of survey in general, and be as dynamic as possible.

No objection with information helping to frame basic ideas that will help guide the first EDM webinar and next steps for Service System Project will be sent to the Board for review and input.

KRA: Member and Group Support

Traditions Book

Discussion on Tradition Six in small groups

Tradition Six; *An NA group ought never endorse, finance, or lend the NA name to any related facility or outside enterprise, lest problems of money, property, or prestige divert us from our primary purpose.*

The Board replicated Thursday's Tradition small group exercise e.g. discussing questions in the Traditions booklet, reporting back to the full group, writing down challenges, questions, concerns, ideas and principles related after which cards read aloud.

Discussion questions

- What is the difference between cooperation and endorsement or affiliation?
- At what point could cooperative relationship begin to blur into affiliation or endorsement?
- What kind of conflicts might we run into with outside enterprises, and how can we address those disagreements?
- What's most significant to me about Tradition Six?

One of the tables found that doing a round robin or some type of group activity prior to the index card exercise was helpful.

Saturday 11 October

KRA: Sustainability of NAWS and Corporate Responsibility

Copyright and FIPT Issues

FIPT

The essay has been e-blasted to about 90K emails as well as posted onto www.na.org.

No objection to e-blasting to the larger email group on behalf of the World Board. The Basic Text history will be posted to the web as well. This will be reported in the Conference Agenda Report for WSC 2016.